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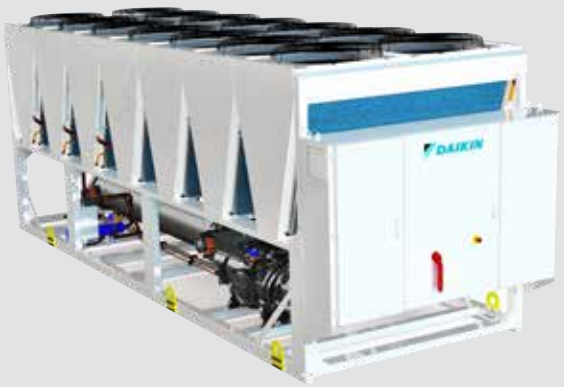
TZ Series

Air cooled chiller with inverter driven screw compressor

Controls operation manual

MICROTECH CONTROLLER



EWAD TZ-B
EWAH TZ-B
EWAD TZ-C
EWAH TZ-C

Refrigerant: R-134a
D–EOMZC00309-19_03EN

REV	03
Date	January 2023
Supersedes	D-EOMZX00309-19_02EN

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1 SAFETY CONSIDERATIONS

1.1 General

Installation, start-up and servicing of equipment can be hazardous if certain factors particular to the installation are not considered: operating pressures, presence of electrical components and voltages and the installation site (elevated plinths and built-up up structures). Only properly qualified installation engineers and highly qualified installers and technicians, fully trained for the product, are authorized to install and start-up the equipment safely.
During all servicing operations, all instructions and recommendations, which appear in the installation and service instructions for the product, as well as on tags and labels fixed to the equipment and components and accompanying parts supplied separately, must be read, understood and followed.
Apply all standard safety codes and practices.
Wear safety glasses and gloves.

Do not operate on a faulty fan, pump or compressor before the main switch has been shut off. Overtemperature protection is auto-reset, therefore the protected component may restart automatically if temperature conditions allow it.

In some unit a push button is placed on a door of the unit electrical panel. The button is highlighted by a red color in yellow background. A manual pressure of the emergency stop button stops all loads from rotating, thus preventing any accident which may occur. An alarm is also generated by the Unit Controller. Releasing the emergency stop button enables the unit, which may be restarted only after the alarm has been cleared on the controller.

The emergency stop causes all motors to stop, but does not switch off power to the unit. Do not service or operate on the unit without having switched off the main switch.

1.2 Before switching the unit

Before switching on the unit read the following recommendations:

- When all the operations and all the settings have been carried out, close all the switchbox panels
- The switchbox panels can only be opened by trained personnel
- When the UC requires to be accessed frequently the installation of a remote interface is strongly recommended
- LCD display of the unit controller may be damaged by extremely low temperatures (see chapter 2.4). For this reason, it is strongly recommended to never power off the unit during winter, especially in cold climates.

1.3 Avoid electrocution

Only personnel qualified in accordance with IEC (International Electrotechnical Commission) recommendations may be permitted access to electrical components. It is particularly recommended that all sources of electricity to the unit be shut off before any work is begun. Shut off main power supply at the main circuit breaker or isolator.

IMPORTANT: This equipment uses and emits electromagnetic signals. Tests have shown that the equipment conforms to all applicable codes with respect to electromagnetic compatibility.

Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons.

RISK OF ELECTROCUTION: Even when the main circuit breaker or isolator is switched off, certain circuits may still be energized, since they may be connected to a separate power source.

RISK OF BURNS: Electrical currents cause components to get hot either temporarily or permanently. Handle power cable, electrical cables and conduits, terminal box covers and motor frames with great care.

ATTENTION: In accordance with the operating conditions the fans can be cleaned periodically. A fan can start at any time, even if the unit has been shut down.

2 GENERAL DESCRIPTION

2.1 Basic Information

Microtech® is a system for controlling single or dual-circuit air/water-cooled liquid chillers. Microtech® controls compressor start-up necessary to maintain the desired heat exchanger leaving water temperature. In each unit mode it controls the operation of the condensers to maintain the proper condensation process in each circuit.
Safety devices are constantly monitored by Microtech® to ensure their safe operation. Microtech® also gives access to a Test routine covering all inputs and outputs.

2.2 Abbreviations used

In this manual, the refrigeration circuits are called circuit #1 and circuit #2. The compressor in circuit #1 is labelled Cmp1. The other in circuit #2 is labelled Cmp2. The following abbreviations are used:

A/C	Air Cooled
CEWT	Condenser Entering Water Temperature
CLWT	Condenser Leaving Water Temperature
CP	Condensing Pressure
CSRT	Condensing Saturated Refrigerant Temperature
DSH	Discharge Superheat
DT	Discharge Temperature
E/M	Energy Meter Module
EEWT	Evaporator Entering Water Temperature
ELWT	Evaporator Leaving Water Temperature
EP	Evaporating Pressure
ESRT	Evaporating Saturated Refrigerant Temperature
EXV	Electronic Expansion Valve
HMI	Human Machine Interface
MOP	Maximum operating pressure
SSH	Suction SuperHeat
ST	Suction Temperature
UC	Unit controller (Microtech)

2.3 Controller Operating Limits

Operation (IEC 721-3-3):

- Temperature -40...+70 °C
- Restriction LCD -20… +60 °C
- Restriction Process-Bus -25….+70 °C
- Humidity < 90 % r.h (no condensation)
- Air pressure min. 700 hPa, corresponding to max. 3,000 m above sea level

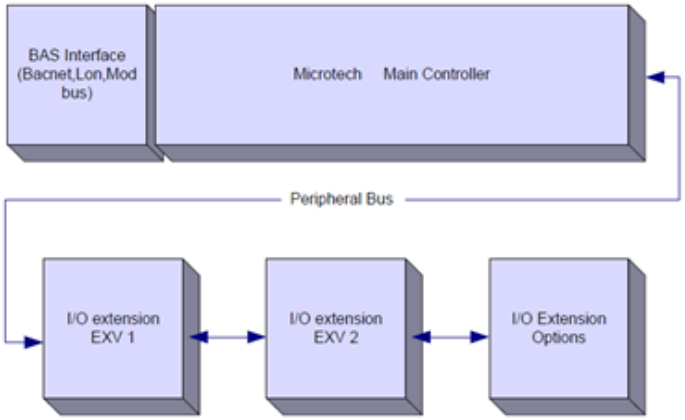
Transport (IEC 721-3-2):

- Temperature -40...+70 °C
- Humidity < 95 % r.h (no condensation)
- Air pressure min. 260 hPa, corresponding to max. 10,000 m above sea level.

2.4 Controller Architecture

The overall controller architecture is the following:

- One Microtech main controller
- I/O extensions as needed depending on the configuration of the unit
- Communications interface(s) as selected
- Peripheral Bus is used to connect I/O extensions to the main controller.



CAUTION: Maintain the correct polarity when connecting the power supply to the boards, otherwise the peripheral bus communication will not operate and the boards may be damaged.

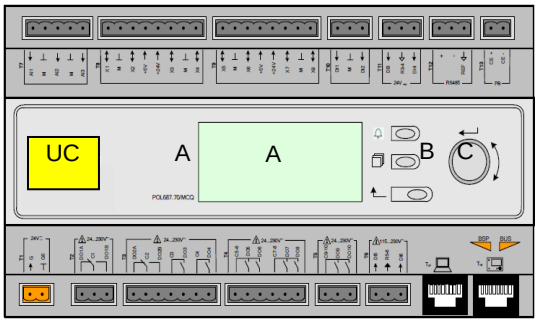
2.5 Communication Modules

Any of the following modules can be connected directly to the left side of the main controller to allow a BAS or other remote interface to function. Up to three can be connected to the controller at a time. The controller should automatically detect and configure itself for new modules after booting up. Removing modules from the unit will require manually changing the configuration.

Module	Siemens Part Number	Usage
BacNet/IP	POL908.00/MCQ	Optional
Lon	POL906.00/MCQ	Optional
Modbus	POL902.00/MCQ	Optional
BACnet/MSTP	POL904.00/MCQ	Optional

3 USING THE CONTROLLER

The standard HMI consists of an inbuilt display (A) with 3 buttons (B) and a push'n'roll control (C).



The keypad/display (A) consists of a 5-line by 22 character display. The function of the three buttons (B) is described below:

🔔	Alarm status (from any page it links with the page with alarm list, alarm log and alarm snapshot if available)
🗐	Back to Main Page
↵	Back to the previous level (it can be the Main Page)

The push'n'roll command (C) is used to scroll between the different menu pages, settings and data available on the HMI for the active password level. Rotating the wheel allows to navigate between lines on a screen (page) and to increase and decrease changeable values when editing. Pushing the wheel acts as an Enter Button and will jump from a link to the next set of parameters.

3.1 Navigating

When power is applied to the control circuit, the controller screen will be active and display the Home screen, which can also be accessed by pressing the Menu Button.
An example of the HMI screens is shown in the following picture.

```
  Main Menu                          1 / 11
Enter Password                            ▶
Unit Status =
  Off: Unit SW
Active Setpt =                    7.0 °C
```

A bell ringing in the top right corner will indicate an active alarm. If the bell doesn't move it means that the alarm has been acknowledged but not cleared because the alarm condition hasn't been removed. A LED will also indicate where the alarm is located between the unit or circuits.

```
  Main Menu                          1 / 🔔
Enter Password                            ▶
Unit Status =
  Off: Unit SW
Active Setpt =                    7.0 °C
```

The active item is highlighted in contrast, in this example the item highlighted in Main Menu is a link to another page. By pressing the push'n'roll, the HMI will jump to a different page. In this case the HMI will jump to the Enter Password page.

```
  Enter Password                     2 / 2

Enter PW                          * * * *

```

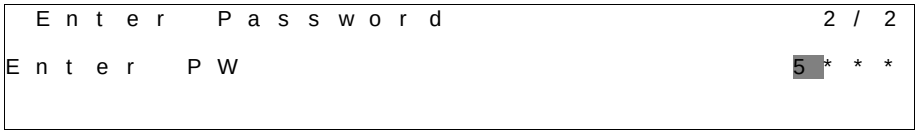
3.2 Passwords

The HMI structure is based on access levels that means that each password will disclose all the settings and parameters allowed to that password level. Basic informations about the status can be accessed without the need to enter the password. The user UC handles two level of passwords:

USER	5321
MAINTENANCE	2526

The following information will cover all data and settings accessible with the maintenance password. User password will disclose a subset of the settings explained in chapter.

In the Enter Password screen, the line with the password field will be highlighted to indicate that the field on the right can be changed. This represents a setpoint for the controller. Pressing the push'n'roll the individual field will be highlighted to allow an easy introduction of the numeric password.



The password will time out after 10 minutes and is cancelled if a new password is entered or the control powers down. Entering an invalid password has the same effect as continuing without a password.
It is changeable from 3 to 30 minutes via the Timer Settings menu in the Extended Menus.

3.3 Editing

The Editing Mode is entered by pressing the navigation wheel while the cursor is pointing to a line containing an editable field. Pressing the wheel again cause the new value to be saved and the keypad/display to leave the edit mode and return to the navigation mode.

3.4 Basic Control System Diagnostic

Microtech controller, extension modules and communication modules are equipped with two status LED (BSP and BUS) to indicate the operational status of the devices. The BUS LED indicates the status of the communication with the controller. The meaning of the two status LED is indicated below.

Main Controller (UC)

BSP LED	Mode
Solid Green	Application running
Solid Yellow	Application loaded but not running (*) or BSP Upgrade mode active
Solid Red	Hardware Error (*)
Flashing Green	BSP startup phase. The controller needs time for starting.
Flashing Yellow	Application not loaded (*)
Flashing Yellow/Red	Fail safe mode (in case that the BSP upgrade was interrupted)
Flashing Red	BSP Error (software error*)
Flashing Red/Green	Application/BSP update or initialization

(*) Contact Service.

Extension modules

BSP LED	Mode	BUS LED	Mode
Solid Green	BSP running	Solid Green	Communication running, I/O working
Solid Red	Hardware Error (*)	Solid Red	Communication down (*)
Flashing Red	BSP Error (*)	Solid Yellow	Communication running but parameter from the application wrong or missing, or uncorrect factory calibration
Flashing Red/Green	BSP upgrade mode		

Communication modules

BSP LED (same for all modules)

BSP LED	Mode
Solid Green	BPS running, communication with controller
Solid Yellow	BSP running, no communication with controller (*)
Solid Red	Hardware Error (*)
Flashing Red	BSP Error (*)
Flashing Red/Green	Application/BSP update

(*) Contact Service.

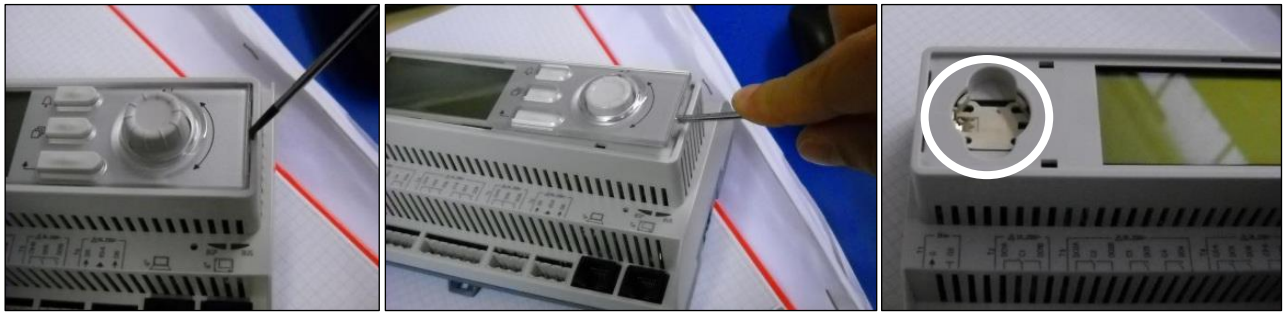
BUS LED

BUS LED	LON	Bacnet MSTP	Bacnet IP	Modbus
Solid Green	Ready for Communication. (All Parameter loaded, Neuron configured). Doesn't indicate a communication with other devices.	Ready for Communication. The BACnet Server is started. It doesn't indicate an active communication.	Ready for Communication. The BACnet Server is started. It doesn't indicate an active communication.	All Communication running
Solid Yellow	Startup	Startup	Startup. The LED stays yellow until the module receives a IP Address, therefore a link must be established.	Startup, or one configured channel not communicating to the Master
Solid Red	No Communication to Neuron (internal error, could be solved by downloading a new LON application).	BACnet Server down. Automatically a restart after 3 seconds are initiated.	BACnet Server down. Automatic restart after 3 seconds is initiated.	All configured Communications down. Means no communication to the Master. The timeout can be configured. In case that the timeout is zero the timeout is disabled.

BUS LED	LON	Bacnet MSTP	Bacnet IP	Modbus
Flashing Yellow	Communication not possible to the Neuron. The Neuron must be configured and set online over the LON Tool.			

3.5 Controller maintenance

The controller requires to maintain the installed battery. Every two years it's required to replace the battery. Battery model is: BR2032 and it is produced by many different vendors.
To replace the battery remove the plastic cover of the controller display using a screw driver as shown in the following pictures:

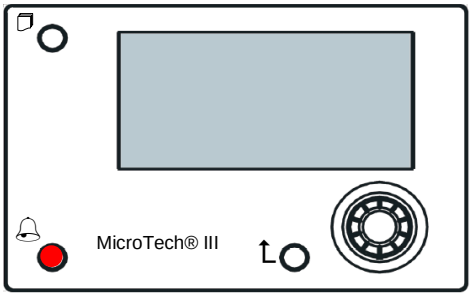


Be careful to avoid damages to the plastic cover. The new battery shall be placed in the proper battery holder which is highlighted in the picture, respecting the polarities indicated into the holder itself.

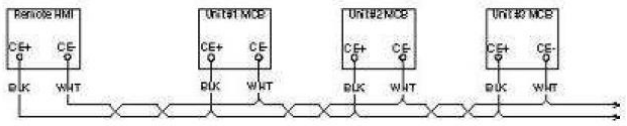
3.6 Optional Remote User Interface

As an option an external Remote HMI can be connected on the UC. The Remote HMI offers the same features as the inbuilt display plus the alarm indication done with a light emitting diode located below the bell button.

All viewing and setpoint adjustments available on the unit controller are available on the remote panel. Navigation is identical to the unit controller as described in this manual.

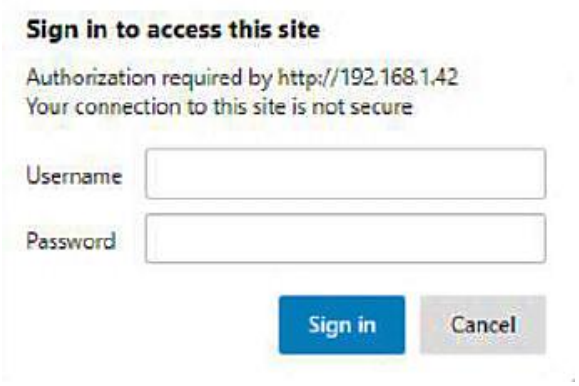


The Remote HMI can be extended up to 700m using the process bus connection available on the UC. With a daisy-chain connection as below, a single HMI can be connected to up to 8 units. Refer to the specific HMI manual for details.

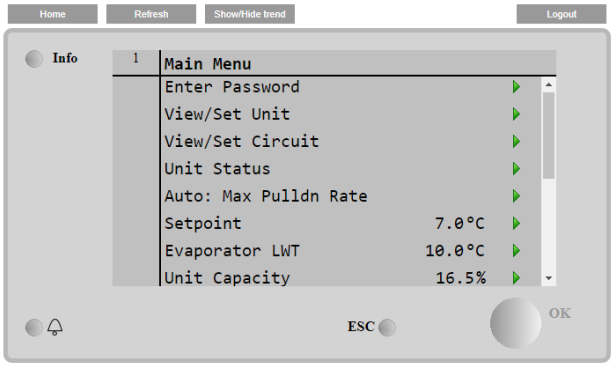


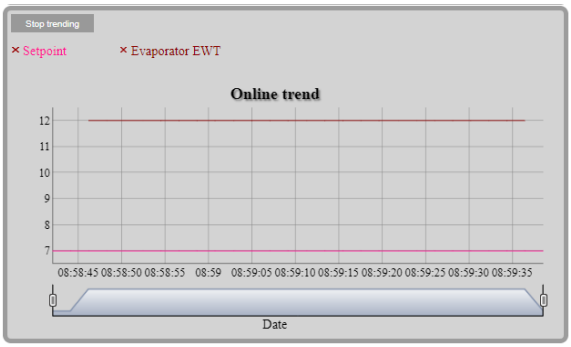
3.7 Embedded Web Interface

The Microtech controller has an embedded web interface that can be used to monitor the unit when connected to a local network. It is possible to configure the IP addressing of the Microtech as a fixed IP of DHCP depending on the network configuration.
With a common web browser a PC can connect with the unit controller entering the IP address of the controller or the host name, both visible in the "About Chiller" page accessible without entering a password.
When connected, it will be required to enter a user name and a password. Enter the following credential to get access to the web interface:
User Name: Daikin
Password: Daikin@Web



The Main Menu page will be displayed. The page is a copy of the onboard HMI and follows the same rules in terms of access levels and structure.





In addition it allows to trend log a maximum of 5 different quantities. It's required to click on the value of the quantity to monitor and the following additional screen will become visible:

Depending on the web browser and its version the trend log feature may not be visible. It's required a web browser supporting HTML 5 like for example:

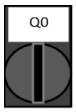
- Microsoft Internet Explorer v.11,
- Google Chrome v.37,
- Mozilla Firefox v.32.

These software are only an example of the browser supported and the versions indicated have to be intended as minimum versions.

4 WORKING WITH THIS UNIT

4.1 Chiller On/Off

Starting from factory setup, unit On/Off can be managed by the user using the selector **Q0**, placed in the electrical panel, which can switch between three positions**: 0 – Local – Remote**.

	**0**	Unit is disabled
	**Loc (Local)**	Unit is enabled to start the compressors
	**Rem (Remote)**	Unit On/Off is managed through the “Remote On/Off” physical contact. Closed contact means unit enabled. Opened contact means unit disabled. Refer to the electrical wiring diagram, Field Wiring Connection page, to find the references about Remote On/Off contact. Generally, this contact is used to bring out from the electrical panel the on/off selector

Some chiller models can be equipped with additional selectors **Q1** - **Q2** used to enable or disabled specific refrigerant circuit.

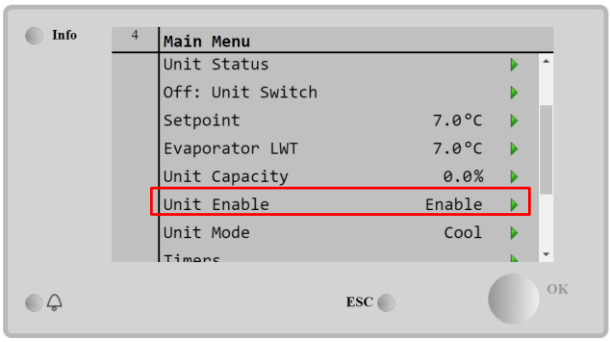
	**0**	Circuit 1 is disabled.
	**1**	Circuit 1 is enabled.

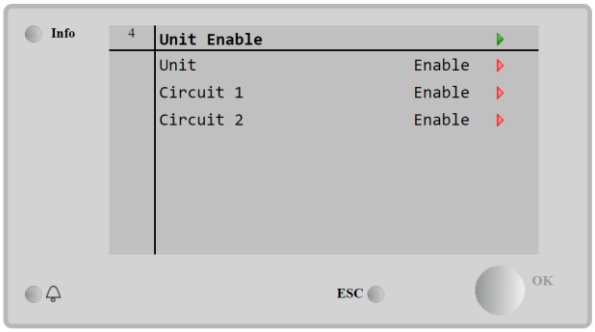
Unit controller provides also additional software features to manage unit start/stop, that are set by default to allow unit start:

1. Keypad On/Off
2. Scheduler (Time programmed On/Off)
3. Network On/Off (optional with communication modules)

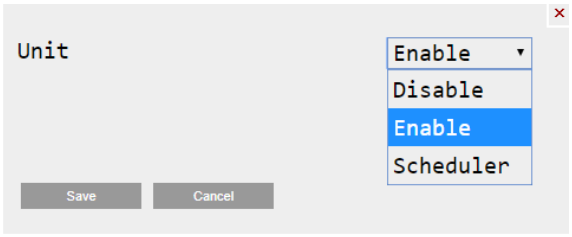
4.1.1 Keypad On/Off

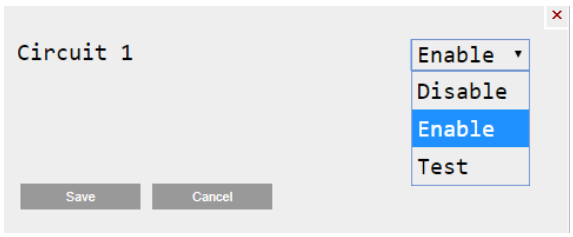
In the main page, scroll down until **Unit Enable** menu, where are available all settings to manage unit and circuits start/stop.





Parameter	Range	Description
Unit	Disable	Unit disabled
	Enable	Unit enabled
	Scheduler	Unit start/stop can be time programmed for each weekday
Circuit #X	Disable	Circuit #X disabled
	Enable	Circuit #X enabled
	Test	Circuit #X in test mode. This feature has to be used only from trained person or Daikin service



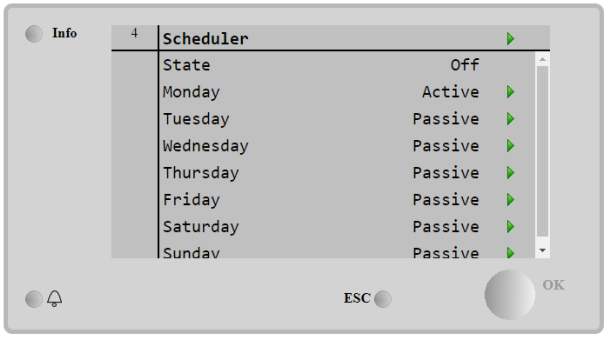


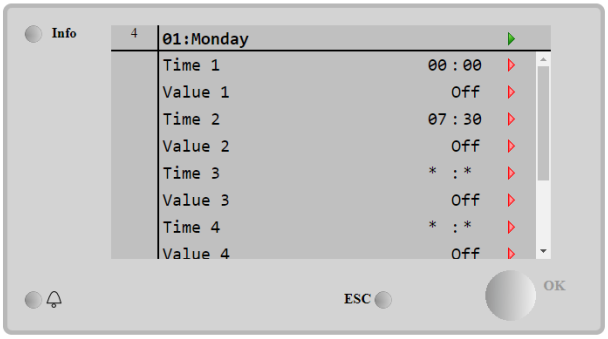
4.1.2 Scheduler and Silent mode functionalities

The Scheduler function can be used when is required an automatic chiller start/stop programming.
To use this function, follow below instructions:

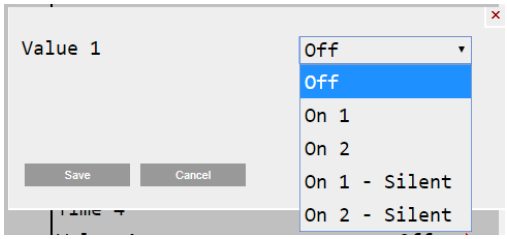
1. Q0 selector = Local (refer to 4.1)
2. Unit Enable = Scheduler (refer to 4.1.1)
3. Controller date and time properly set (refer to 4.7)

Scheduler programming is available going in **Main Page → View/Set Unit → Scheduler** menu





For each weekday can be programmed up to six time bands with a specific operating mode. First operating mode starts at Time 1, ends at Time 2 when will start the second operating mode and so on until the latest.



Depending on unit type, different operating modes are available:

Parameter	Range	Description
Value 1	Off	Unit disabled
	On Setpoint 1	Unit enabled – Water setpoint 1 selected
	On Setpoint 2	Unit enabled – Water setpoint 2 selected
	On 1 - Silent	Unit enabled – Water setpoint 1 selected – Fan silent mode enabled
	On 2 - Silent	Unit enabled – Water setpoint 2 selected – Fan silent mode enabled

When the **Fan Silent Mode** function is enabled the chiller noise level is reduced decreasing the maximum speed allowed for fans. Maximum Speed of Fans is reduced to 75% in order to reduce noise level.

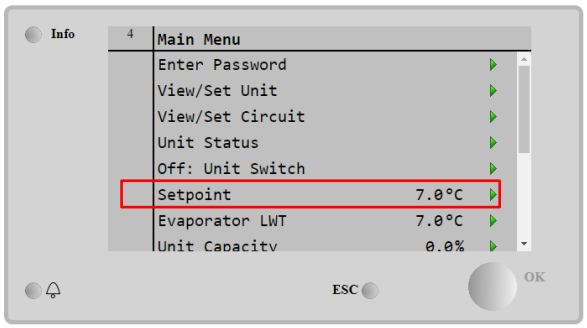
4.1.3 Network On/Off

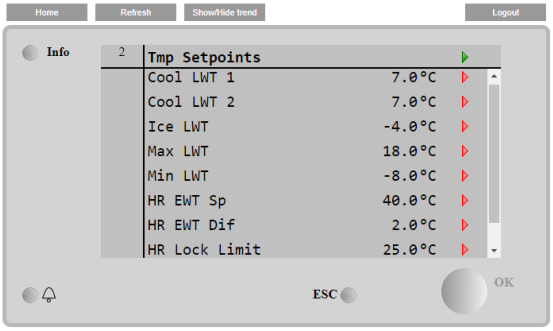
Chiller On/Off can be managed also with serial protocol, if the unit controller is equipped with one or more communication modules (BACNet, Modbus or LON). In order to control the unit over the network, follow below instructions:

1. Q0 selector = Local (refer to 4.1)
2. Unit Enable = Enable (refer to 4.1.1)
3. Control Source = Network (refer to 4.5)
4. Close the contact Local/Network Switch (refer to 4.5), when required!

4.2 Water Setpoints

Purpose of this unit is to cool or to heat (in case of heat pump) the water temperature, to the setpoint value defined by the user and displayed in the main page:





The unit can work with a primary or a secondary setpoint, that can be managed as indicated below:

1. Keypad selection + Double Setpoint digital contact
2. Keypad selection + Scheduler Configuration
3. Network
4. Setpoin Reset function

As first step the primary and secondary setpoints need to be defined. From main menu, with user password, press on **Setpoint.**

Parameter	Range	Description
Cool LWT 1	Ranges of the Cool, Heat, Ice setpoint are reported in the IOM of every specific unit.	Primary cooling setpoint.
Cool LWT 2		Secondary cooling setpoint.
Ice LWT		Setpoint for Ice mode.
Max LWT		High limit for Cool LWT1 and Cool LWT2
Min LWT		Low limit for Cool LWT1 and Cool LWT2
HR EWT Sp		Heat Recovery Entering Water Setpoint
HR Dif		Heat Recovery Water Temperature differential
HR Lock Limit		Heat Recovery Lock Limi
HR Delta Sp		Heat Recovery Delta Setointp

The change between primary and secondary setpoint can be performed using the **Double setpoint** contact, always available in the user terminal box, or through the **Scheduler** function.

Double setpoint contact works as below:
- Contact opened, the primary setpoint is selected
- Contact closed, the secondary setpoint is selected

In order to change between primary and secondary setpoint with the Scheduler, refer to the section 4.1.2.

When the scheduler function is enabled, the Double setpoint contact is ignored

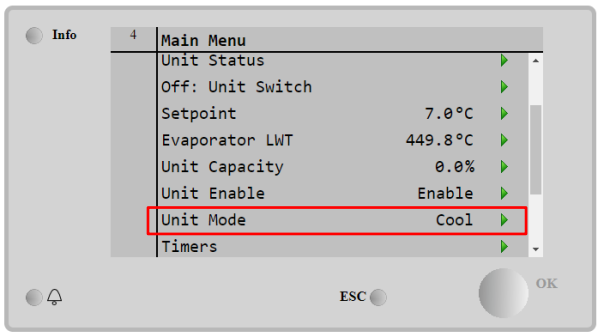
When the operating mode Cool/Ice w/Glycol is selected, the Double Setpoint contact will be used to switch between the Cool and Ice mode, producing no change on the active setpoint

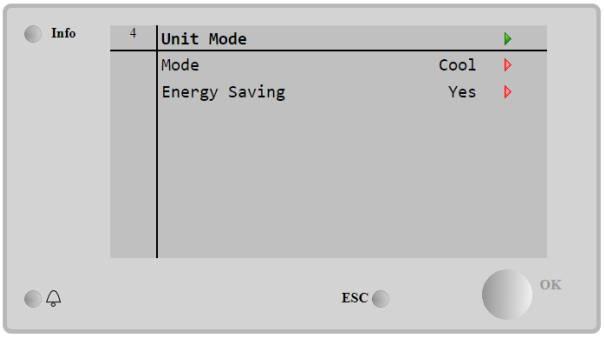
To modify the active setpoint through network connection, refer to Network control section 4.5.

The active setpoint can further modified using the Setpoint Reset function as explained in the section 4.10.3.

4.3 Unit Mode

The **Unit Mode** is used to define if the chiller is working to produce chilled or heated water. Current mode is reported in the main page to the item **Unit Mode.**





Depending on the unit type, different operating modes can be selected entering, with maintenance password, in the **Unit Mode** menu. In the table below are listed and explained all modes.

Parameter	Range	Description	Unit Range
Mode	Cool	Set if chilled water temperature up to 4°C is required. No glycol is generally needed in the water circuit, unless ambient temperature may reach low values.	A/C
	Cool w/Glycol	Set if chilled water temperature below 4°C is required. This operation requires proper glycol/water mixture in the evaporator water circuit.	A/C
	Cool/Ice w/Glycol	Set in case a dual cool/ice mode is required. The switch between the two modes is performed using the contact physical Double Setpoint. Double Setpoint opened: the chiller will work in cooling mode with the Cool LWT being as the Active Setpoint. Double Setpoint closed: The chiller will work in Ice mode with the Ice LWT as the Active Setpoint.	A/C
	Ice w/Glycol	Set if Ice storage is required. The application requires the compressors to operate at full load until the ice bank is completed, and then to stop for at least 12 hours. In this mode the compressor(s) will not operate at part load, but will work only in on/off mode.	A/C
	Test	Enables the Manual Control of the unit. The manual test feature helps in debugging and checking the operational status of actuators. This feature is accessible only with the maintenance password in the main menu. To activate the test feature is required to disable the Unit from the Q0 switch and change the available mode to Test.	A/C
Energy Saving	No, Yes	Disable/Enable of the energy saving function	

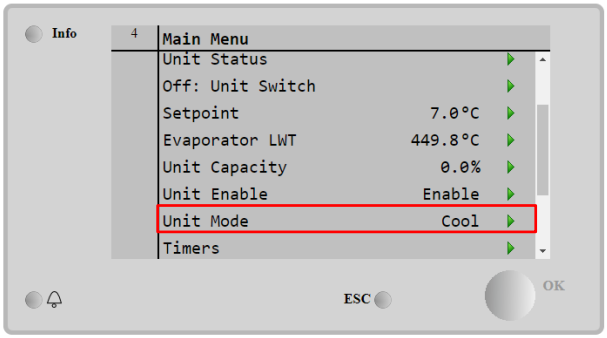
Like the On/Off and setpoint control, also the unit mode can be modified from network. Refer to Network control section 4.5 for more details.

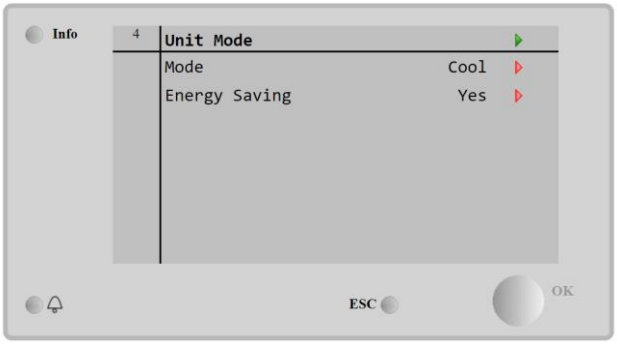
4.3.1 Energy Saving mode

Some unit types provide the possibility to enable an energy saving function, that reduces the power consumption deactivating the compressors crankcase heater, when the chiller is Disabled.

This mode implies that the time needed to start the compressors, after an Off period, could be delayed until a maximum of 90 minutes.

For time critical application, the energy saving function can be disabled by the user to ensure the compressor start within 1 minute from unit On command.





4.4 Unit Status

Unit controller provides in the main page some information about chiller status. All chiller states are listed and explained below:

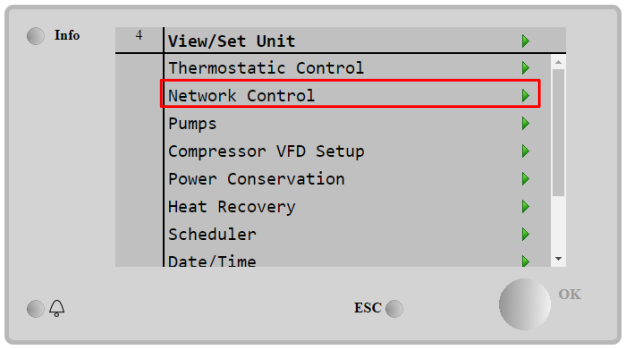
Parameter	Overall status	Specific status	Description
Unit Status	Auto:		Unit is in Auto control. The pump is running and at least one compressor is running.
		Wait For Load	Unit is in standby because the thermostatic control satisfies the active setpoint.
		Water Recirc	Water pump is running in order to equalize the water temperature in the evaporator.
		Wait For Flow	Unit pump is running but the flow signal still indicates a lack of flow through the evaporator.
		Max Pulldown	Unit thermostatic control is limiting the unit capacity as the water temperature is dropping too quickly.
		Capacity Limit	Demand limit has been hit. Unit capacity will not further increase.
		Current Limit	Maximum current has been hit. Unit capacity will not further increase.
		Silent Mode	Unit is running and Silent Mode is enabled
		Pumpdown	Unit is performing the pumpdown procedure and d it will stop within few minutes
	Off:	Master Disable	Unit is disabled by the Master Slave function
		Ice Mode Timer	This status can be shown only if the unit can work in Ice Mode. The unit is off because the Ice setpoint has been satisfied. Unit will remain off until the Ice Timer has expired.
		OAT Lockout	The unit cannot run because the Oustide Air Temperature is below the limit foreseen for the condenser temperature control system installed in this Unit. If the Unit has to run anyway, check with your local maintenance how to proceed.
		Circuits Disabled	No circuit is available to run. All circuits can be disabled by their individual enable switch or can be disabled by a component safety condition active or can be disabled by keypad or can be all in alarms. Check the individual circuit status for further details.
		Unit Alarm	A unit alarm is active. Check the alarm list to see what is the active alarm inhibiting the unit to start and check if the alarm can be cleared. Refer to section **5**. before proceeding.
		Keypad Disable	The Unit has been disabled by keypad. Check with your local maintenance if it can be enabled.
		Network Disabled	Unit is disabled by Network.
		Unit Switch	The Q0 selector is set to 0 or the or the Remote On/Off contact is opened.
		Test	Unit mode set to Test. This mode is activated to check operability of onboard actuators and sensors. Check with the local maintenance if the Mode can be reverted to the one compatible with unit application (View/Set Unit – Set-Up – Available Modes).
		Scheduler Disable	Unit is disabled by Scheduler programming

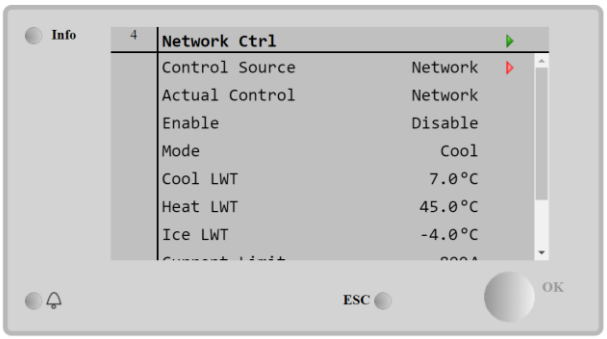
4.5 Network Control

When the unit controller is equipped with one or more communication modules the **Network Control** feature can be enabled, which gives the possibility to control the unit via serial protocol (Modbus, BACNet or LON).
To allow unit's control from network, follow below instructions:

1. Close the physical contact "Local/Network Switch". Refer to unit electrical wiring diagram, Field Wiring Connection page, to find the references about this contact.

2. Go to **Main Page → View/Set Unit → Network Control**
   Set **Controls Source = Network**





Network Control menu returns all main values received from serial protocol.

Parameter	Range	Description
Control Source	Local	Network control disabled
	Network	Network control enabled
Actual Control	Local, Network	Active control between Local/BMS.
Enable	-	On/Off command from network
Mode	-	Operating mode from network
Cool LWT	-	Cooling water temperature setpoint from network
Heat LWT	-	Heating water temperature setpoint from network
Ice LWT	-	Ice water temperature setpoint from network
Current Limit		Sepoint for current limitation from BMS
Capacity Limit	-	Capacity limitation from network
Remote Server		Remote server enable

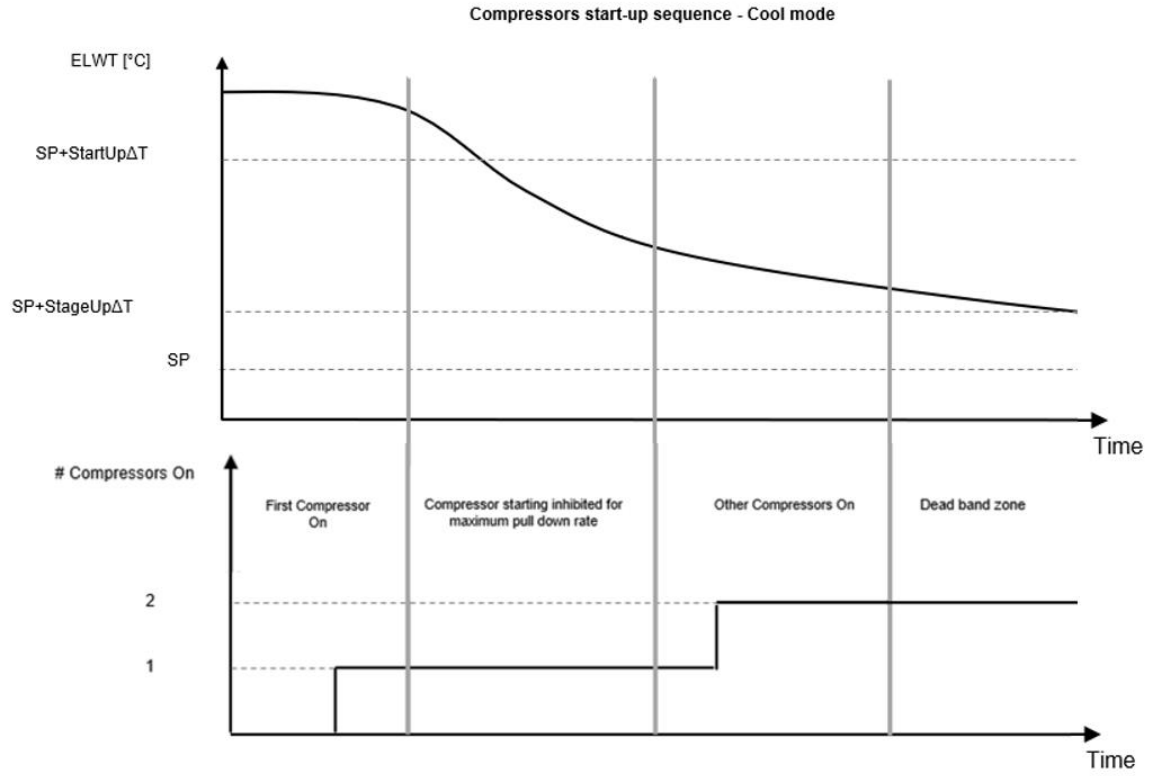
Refer to communication protocol documentation for specific registers addresses and the related read/write access level.

4.6 Thermostatic Control

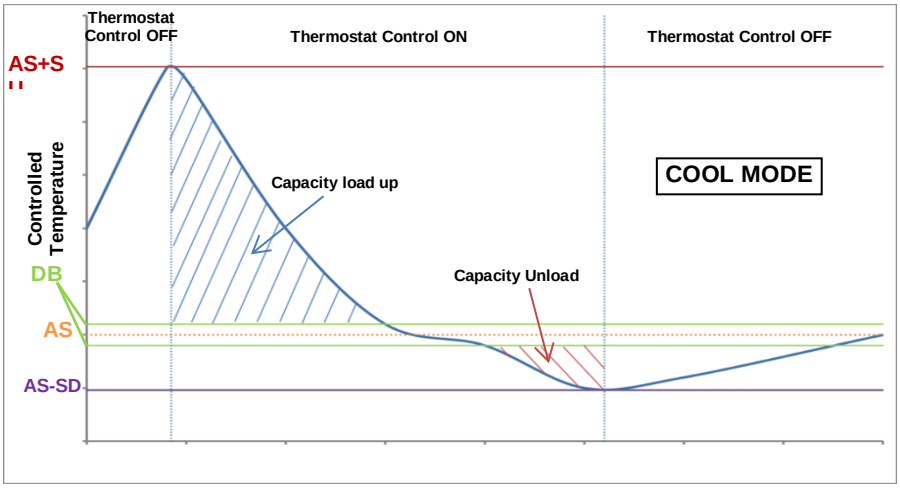
Thermostatic control settings, allows to set up the response to temperature variations. Default settings are valid for most application, however plant specific conditions may require adjustments in order to have a smooth control or a quicker response of the unit.
The control will start the first compressor if the controlled temperature is higher (Cool Mode) or lower (Heat Mode) than the active setpoint of at least a Start Up DT value, whereas other compressors are started, step by step, if the controlled temperature is higher (Cool Mode) or lower (Heat Mode) than the active setpoint (AS) of at least a Stage Up DT (SU) value.
Compressors stop if performed following same procedure looking to the parameters Stage Down DT and Shut Down DT.

	Cool Mode	Heat Mode
First compressor start	Controlled Temperature > Setpoint + Start Up DT	Controlled Temperature < Setpoint - Start Up DT
Other compressors start	Controlled Temperature > Setpoint + Stage Up DT	Controlled Temperature < Setpoint - Stage Up DT
Last compressor stop	Controlled Temperature < Setpoint - Shut Dn DT	Controlled Temperature > Setpoint - Shut Dn DT
Other compressors stop	Controlled Temperature < Setpoint - Stage Dn DT	Controlled Temperature > Setpoint - Stage Dn DT

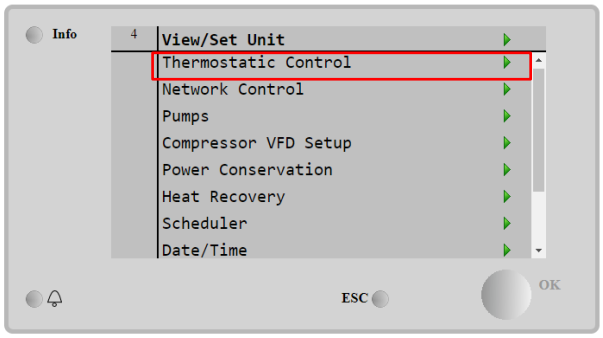
A qualitative example of compressors start-up sequence in cool mode operation is shown in the graph below.

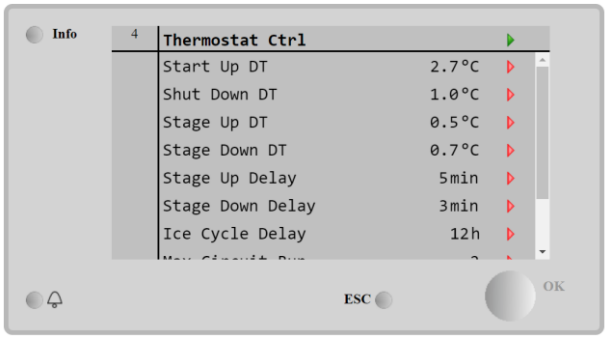


When controlled temperature is within the deadband (DB) error from the active setpoint (AS), unit capacity will not be changed.
If the leaving water temperature decreases below (Cool Mode) or rises above (Heat Mode) the active setpoint (AS), unit capacity is adjusted to keep it stable. A further decreasing (Cool Mode) or increasing (Heat Mode) of the controlled temperature of the Shut Down DT offset (SD) can cause circuit shutdown.



Thermostatic control settings are accessible from **Main Page→Thermostatic Control**





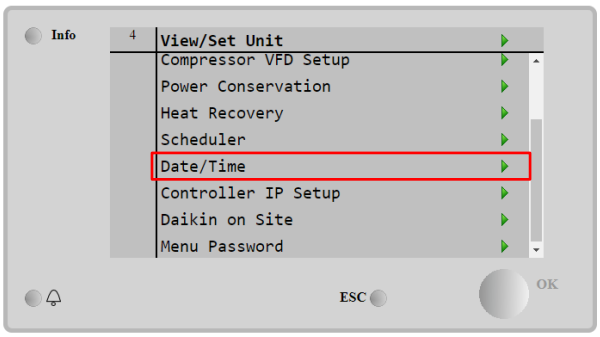
Parameter	Range	Description
Start Up DT		Delta temperature respect the active setpoint to start the unit (startup of first compressor)
Shut Down DT		Delta temperature respect the active setpoint to stop the unit (shutdown of latest compressor)
Stage Up DT		Delta temperature respect the active setpoint to start a compressor
Stage Down DT		Delta temperature respect the active setpoint to stop a compressor
Stage Up Delay		Minimum time between the compressors startup
Stage Down Delay		Minimum time between the compressors shutdown
Ice Cycle Delay		Unit standby period during Ice mode operation
Max Circuits Run		Limit to the number of circuit to be used
Next Circuit On		Shows next circuit to be started up
Next Circuit Off		Shows next circuit number to be stopped

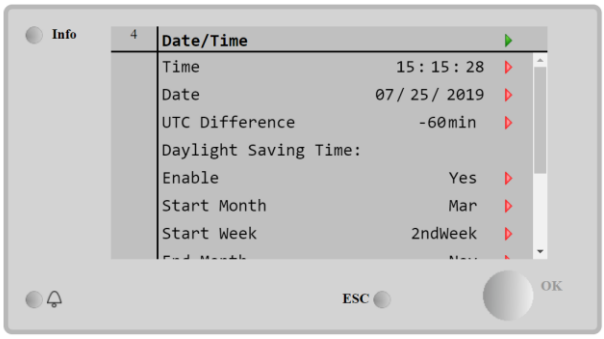
4.7 Date/Time

The unit controller is able to take stored the actual date and time, that are used for:

1. Scheduler
2. Cycling of standby chiller with Master Slave configuration
3. Alarms Log

Date and time can be modified going in **View/Set Unit → Date/Time**



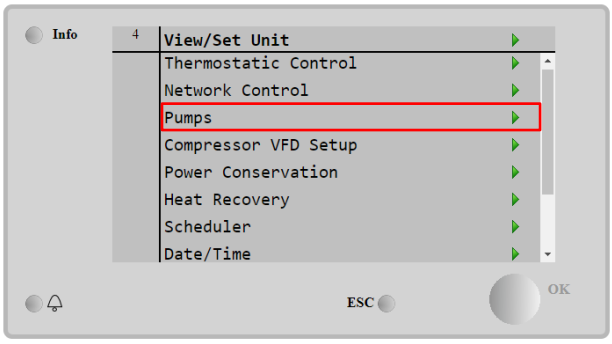


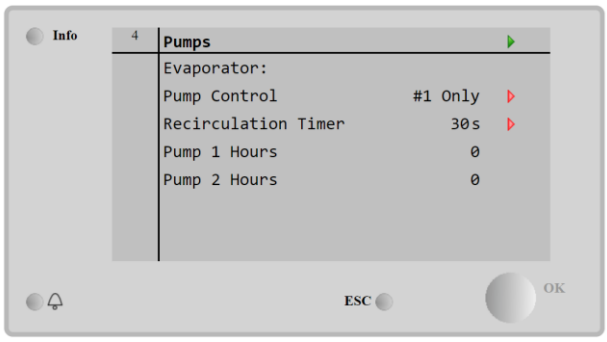
Parameter	Range	Description
Time		Actual date. Press to modify. Format is hh:mm:ss
Date		Actual time. Press to modify. Format is mm/dd/yy
Day		Returns the day of the week.
UTC Difference		Coordinated universal time.
Daylight Saving Time:		
Enable	No, Yes	It is used to enable/disable the automatic switch of the Daylight Saving Time
Start Month	NA, Jan…Dec	DayLight Saving time start month
Start Week	1st…5th week	DayLight Saving time start week
End Month	NA, Jan…Dec	DayLight Saving time end month
End Week	1st…5th week	DayLight Saving time end week

Remember to check periodically the controller battery in order to maintain updated date and time even when there is no electrical power. Refer to controller maintenance section.

4.8 Pumps

The UC can manage one or two water pumps for both evaporator. Number of pumps and their priority can be set from **Main Page→View/Set Unit→Pumps**.





Parameter	Range	Description
Pump Control	#1 Only	Set to this in case of single pump or twin pump with only #1 operational (f.e. in case of maintenance on #2)
	#2 Only	Set to this in case of twin pump with only #2 operational (f.e. in case of maintenance on #1)
	Auto	Set for automatic pump start management. At each chiller start, the pump with the least number of hours will be
	#1 Primary	Set to this in case of twin pump with #1 running and #2 as a backup
	#2 Primary	Set to this in case of twin pump with #2 running and #1 as a backup
Recirculation Timer		Minimum time required within flow switch has to in order to allow unit startup
Pump 1 Hours		Pump 1 running hours
Pump 2 Hours		Pump 2 running hours

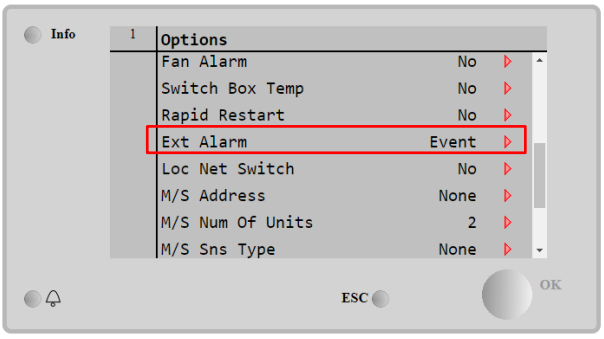
In order to activate Variable Flow Pump, consult the external manual “Pump Control”.

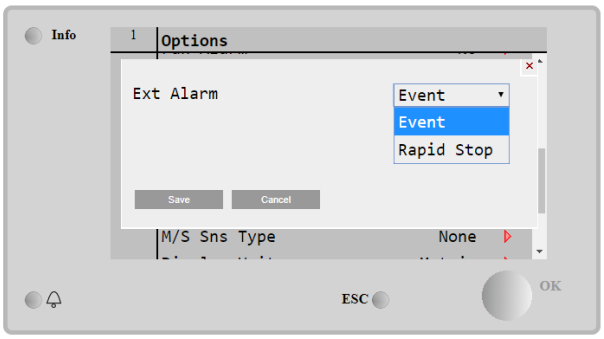
4.9 External Alarm

The External Alarm is a digital contact that can be used to communicate to the UC an abnormal condition, coming from an external device connected to the unit. This contact is located in the customer terminal box and depending on the configuration can causes a simple event in the alarm log or also the unit stop. The alarm logic associated to the contact is the following:

Contact state	Alarm State	Note
Opened	Alarm	The alarm is generated if the contact remains opened for at least 5 seconds
Closed	No Alarm	The alarm is reset just the contact is closed

The configuration is performed from the **Commissioning → Configuration → Options** menu



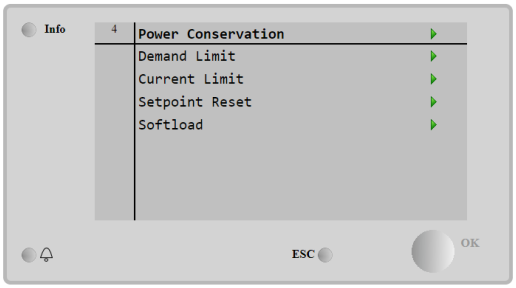


Parameter	Range	Description
Ext Alarm	Event	Event configuration generates an alarm in the controller but takes the unit running
	Rapid Stop	Rapid Stop configuration generates an alarm in the controller and performs a rapid stop of the unit

4.10 Power Conservation

In this chapters will be explained the functions used to reduce the unit power consumption:

1. Demand Limit
2. Current Limit
3. Setpoint Reset
4. Softload

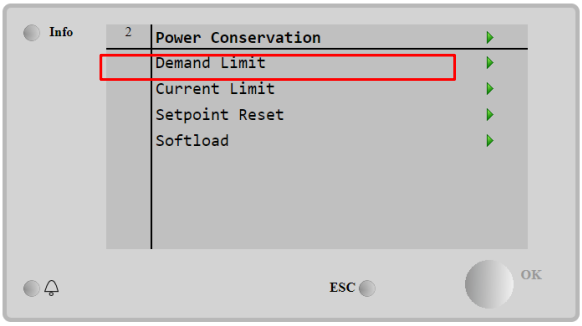


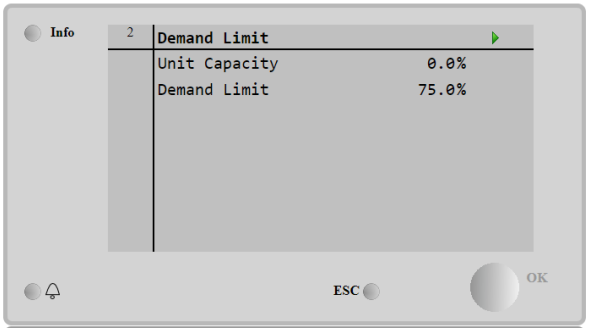
Main Menu→View / Set Unit→Power Conservation

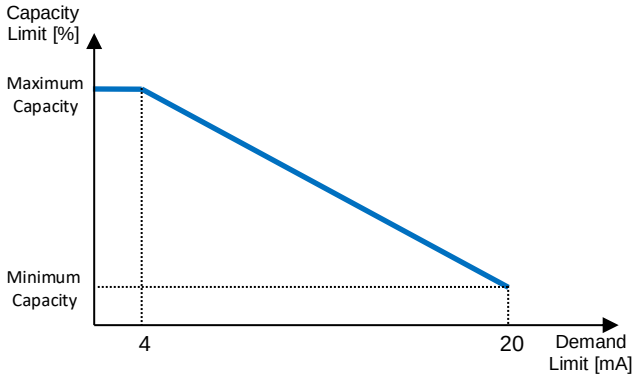
4.10.1 Demand Limit

The “Demand limit” function allows the unit to be limited to a specified maximum load. Capacity limit level is regulated using an external 4-20 mA signal with a linear relationship shown in the picture below. A signal of 4 mA indicates the maximum capacity available whereas a signal of 20 mA indicates the minimum capacity available. With demand limit function is not possible shutdown the unit but only unload it until minimum admissible capacity. Demand limit related setpoints available through this menu are listed in the table below.
In order to enable this option, go to **Main Menu → Commission Unit → Configuration → Options** and set the **Demand Limit** parameter to Enable.

All info about this function are reported in the **Main Menu → View/set Unit → Power Configuration → Demand Limit** page.



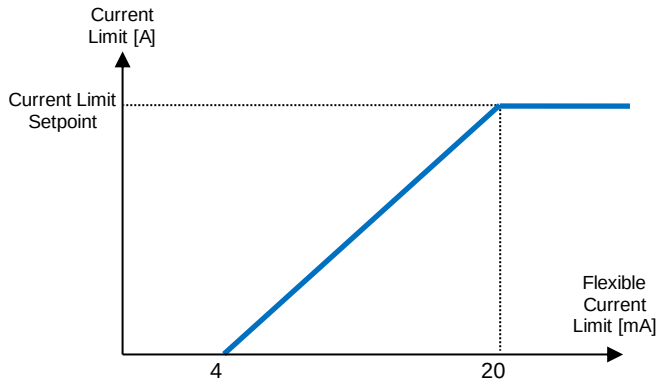




Parameter	Description
Unit Capacity	Displays current unit capacity
Demand Limit En	Enables demand limit
Demand Limit	Displays active demand limit

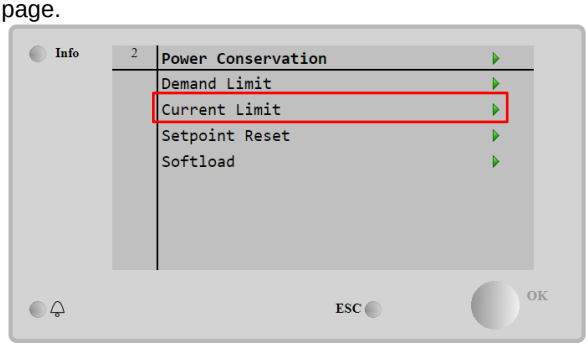
4.10.2 Current Limit

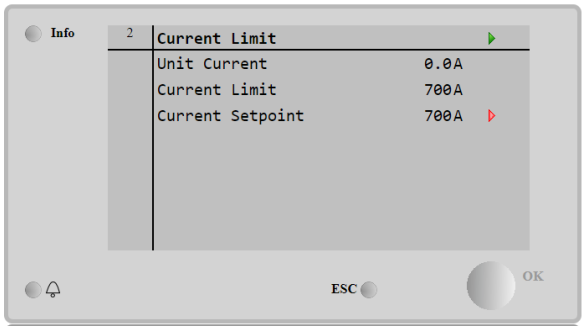
Current limit function allows to control unit power consumption taking current drawn below a specific limit. If external digital signal is triggered, the function Current Limit is activated, and the user can set a Current Limit Setpoint defined through the HMI or BAS communication.
If Flexible Current Limit Option is activated, by **Commissioning → Configuration → Options → Flex Current Limit,** user can decrease the real limit using an external 4-20mA signal as indicate in the graph below. With 20 mA real current limit is set to Current Limit Setpoint, whereas with 4 mA signal the unit is unloaded until minimum capacity.



Parameter	Description
Unit Current	Actual Chiller Current
Current Limit	Active Current Limit
Current Setpoint	Current Setpoint. Overwrite by external 4-20 mA signal if Flex Curr Limit is activated.

All info about this function are reported in the **Main Menu → View/set Unit → Power Configuration → Current Limit** page.



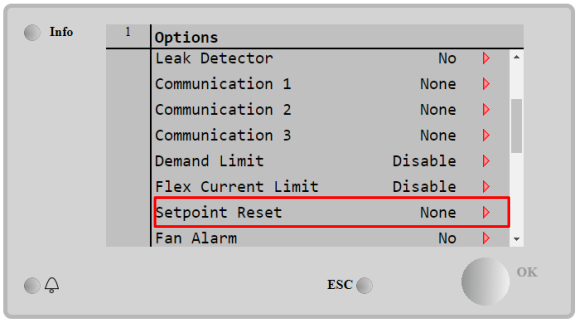


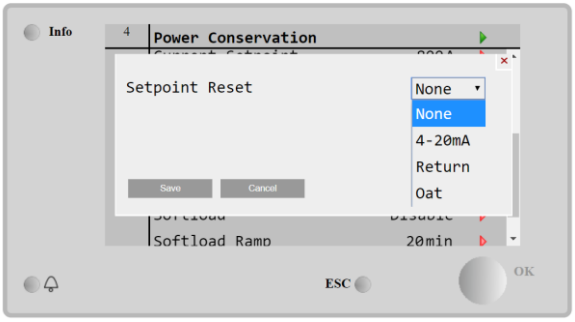
4.10.3 Setpoint Reset

The setpoint reset function overrides the chilled water temperature selected through the interface, when certain circumstances occur. This feature helps in reducing energy consumption optimizing comfort as well. Three different control strategies can be selected:

- Setpoint Reset by Outside Air Temperature (OAT)
- Setpoint Reset by an external signal (4-20mA)
- Setpoint Reset by Evaporator ΔT (Return)

In order to set the desired setpoint-reset strategy, go to **Main Menu → Commission Unit → Configuration → Options** and modify the **Setpoint Reset** parameter, according to the following table:





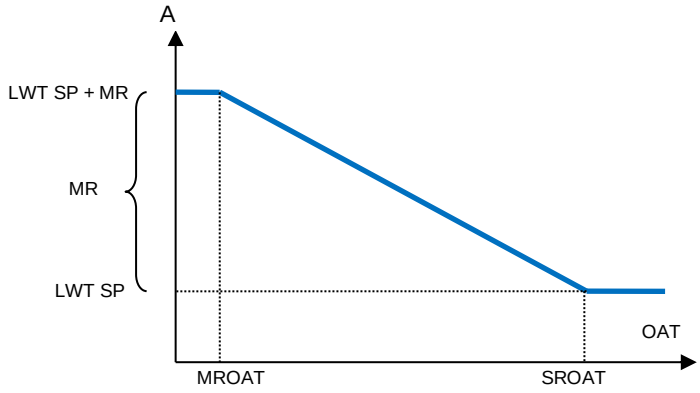
Parameter	Description
Max Reset	Max Setpoint Reset (valid for all active modes)
Start Reset DT	Used on Setpoint Reset by Evaporator DT
Max Reset OAT	See Setpoint Reset by OAT Reset
Strt Reset OAT	See Setpoint Reset by OAT Reset

Each strategy needs to be configured (although a default configuration is available) and its parameters can be set navigating to **Main Menu → View/Set Unit → Power Conservation→ Setpoint Reset.**

Note that the parameters corresponding to a specific strategy will be available only once the Setpoint Reset has been set to a specific value and the UC has been restarted.

4.10.3.1 Setpoint Reset by OAT

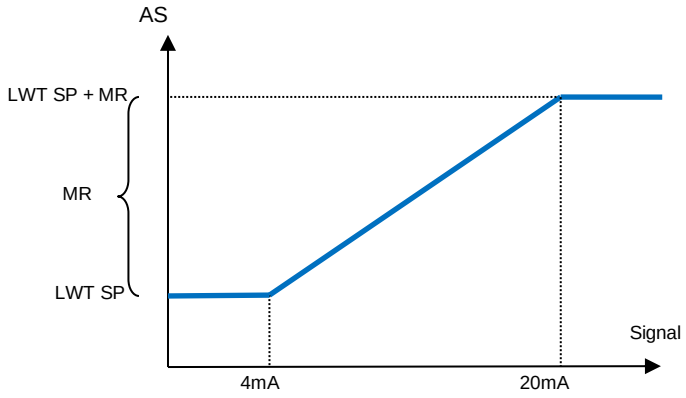
The active setpoint is calculated applying a correction which is a function of ambient temperature (OAT). As temperature drops below the Start Reset OAT (SROAT), LWT setpoint is gradually increased until OAT reaches the Max Reset OAT value (MROAT). Beyond this value, the LWT setpoint is increased by the Max Reset (MR) value.



Parameter	Range
Max Reset (MR)	0.0°C ÷ 10.0°C
Start Reset DT	10.0°C ÷29.4°C
Max Reset OAT (MROAT)	10.0°C ÷29.4°C
Start Reset OAT (SROAT)	10.0°C ÷29.4°C

4.10.3.2 Setpoint Reset by External 4-20Ma signal

The active setpoint is calculated applying a correction based on an external 4-20mA signal. 4 mA corresponds to 0°C correction, while 20 mA corresponds to a correction of the active setpoint as set in Max Reset (MR).

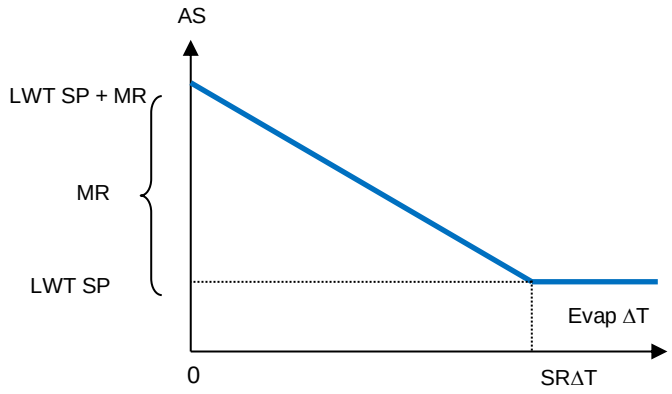


Parameter	Range
Max Reset (MR)	0.0°C ÷ 10.0°C
Start Reset DT	10.0°C ÷29.4°C
Max Reset OAT (MROAT)	10.0°C ÷29.4°C
Start Reset OAT (SROAT)	10.0°C ÷29.4°C

4.10.3.3 Setpoint Reset by Return

The active setpoint is calculated applying a correction that depends on the evaporator entering (return) water temperature. As evaporator ΔT becomes lower than the SRΔT value, an offset to the LWT setpoint is increasingly applied, up to the MR value when the return temperature reaches the chilled water temperature.

The Return Reset may affect negatively the chiller operation when operated with variable flow. Avoid to use this strategy in case of inverter water flow control.

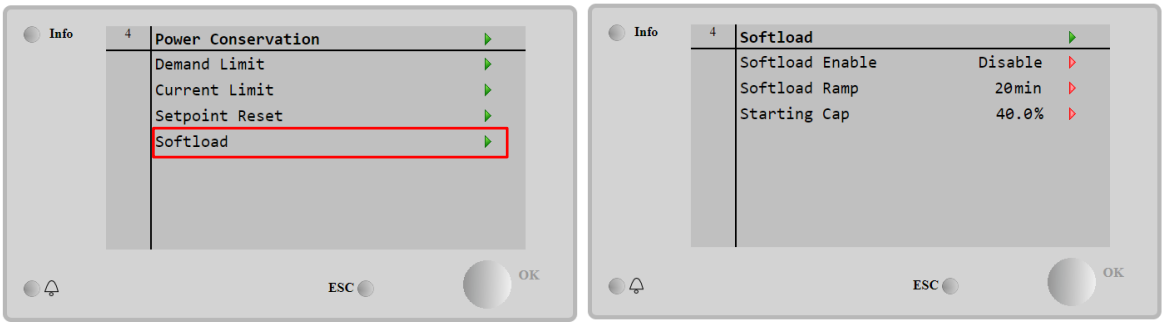


Parameter	Range
Max Reset (MR)	0.0°C ÷ 10.0°C
Start Reset DT	10.0°C ÷29.4°C
Max Reset OAT (MROAT)	10.0°C ÷29.4°C
Start Reset OAT (SROAT)	10.0°C ÷29.4°C

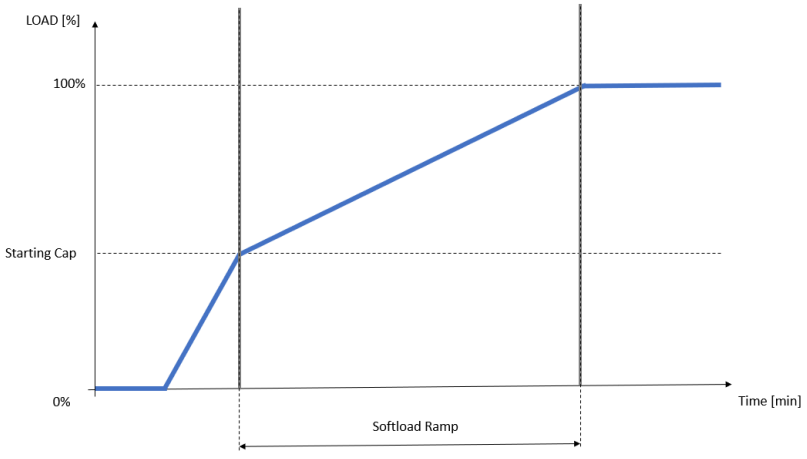
4.10.4 Softload

Soft Loading is a configurable function used to ramp up the unit capacity over a given time period, usually used to influence building electrical demand by gradually loading the unit. To enable Softload, go to the page:

Main Menu→View / Set Unit→Power Conservation→ Softload



Once the Softload Ramp and the Starting Cap have been set, if the Softload is enabled, the machine is forced to ramp up the capacity based on settings. It works when the machine is starting from 0%, reaching the maximum load with the speed settable by the customer.



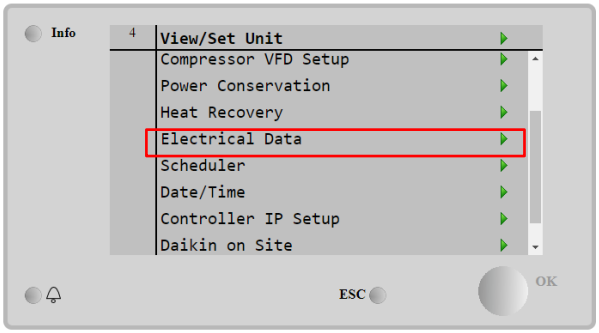
Parameter	Description
Softload Enable	Enables soft loading
Softload Ramp	Duration of the soft load ramp
Starting Cap	Begin capacity limit. Unit will increase capacity from this value to 100% over the time specified by the Softload Ramp setpoint.

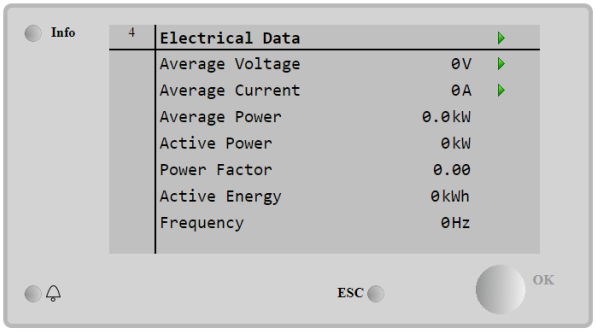
If the Softload is enabled when the machine is already running, if the Starting Cap>Actual Capacity, the Softload will ramp up the Capacity with the speed set by the customer.

4.11 Electrical Data

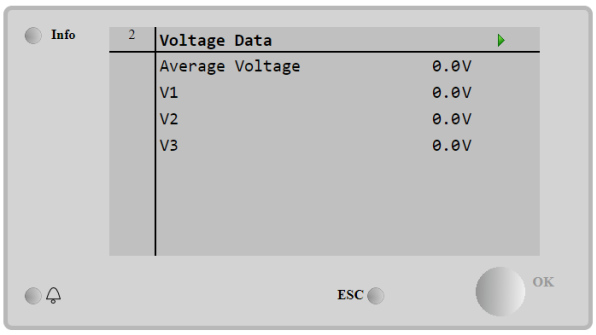
Unit controller returns main electrical values read by the energy meter Nemo D4-L or Nemo D4-Le. All data are collected in the menu **Electrical Data**.

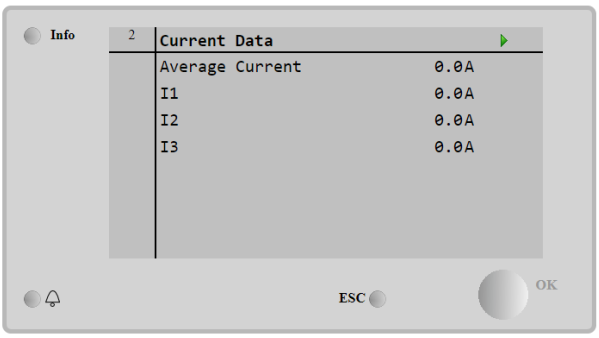
Main Page → View/Set Unit → Electrical Data





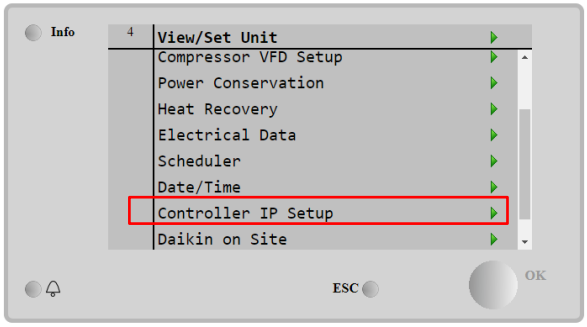
Parameter	Description
Average Voltage	Returns the average of the three chained voltages and links to the Voltage Data page
Average Current	Returns the current average and links to the Current Data page
Average Power	Returns the average power
Active Power	Returns the active power
Power Factor	Returns the power factor
Active Energy	Returns the active energy
Frequency	Returns the active frequency

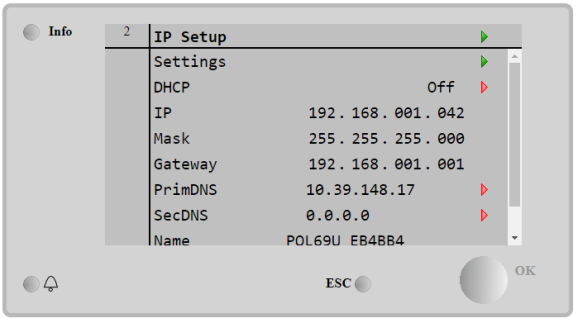




4.12 Controller IP Setup

The Controller IP Setup page is located at the path **Main Menu → View/Set Unit → Controller IP Setup**.



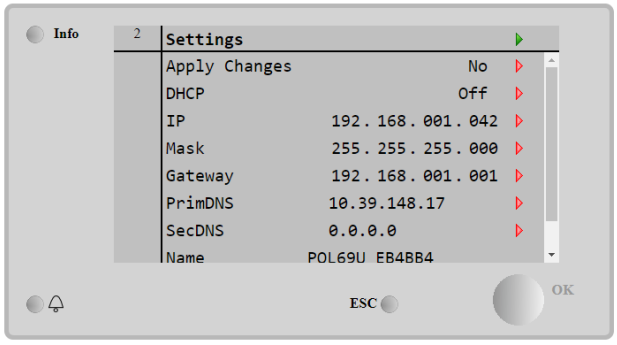


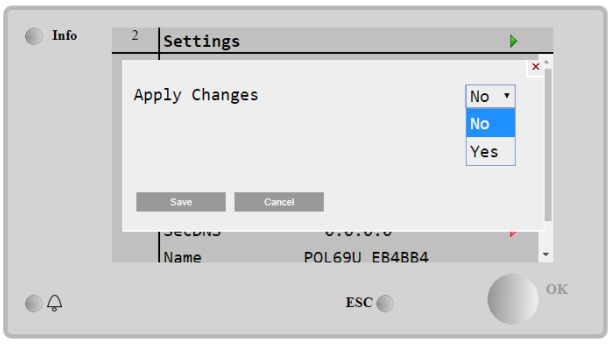
All of the information about current MTIII/MT4 IP Network settings is reported in this page, as shown in the following table:

Parameter	Range	Description
DHCP	On	The DHCP option is enabled.
	Off	The DHCP option is disabled.
IP	xxx.xxx.xxx.xxx	The current IP address
Mask	xxx.xxx.xxx.xxx	The current Subnet Mask address.
Gateway	xxx.xxx.xxx.xxx	The current Gateway address.
PrimDNS	xxx.xxx.xxx.xxx	The current Primary DNS address.
ScndDNS	xxx.xxx.xxx.xxx	The current Secondary DNS address.
Device	POLxxx_xxxxxx	The Host Name of the MTIII controller.
MAC	xx-xx-xx-xx-xx-xx	The MAC address of the MTIII controller.

In order to modify the MTIII IP Network configuration, do the following operations:

- access the **Settings** menu
- set the DHCP option to Off
- modify the IP, Mask, Gateway, PrimDNS and ScndDNS addresses, if needed, taking care of the current network settings
- set **Apply changes** parameter to **Yes** to save the configuration and restart the MTIII controller.





The default internet configuration is:

Parameter	Default Value
IP	192.168.1.42
Mask	255.255.255.0
Gateway	192.168.1.1
PrimDNS	0.0.0.0
ScndDNS	0.0.0.0

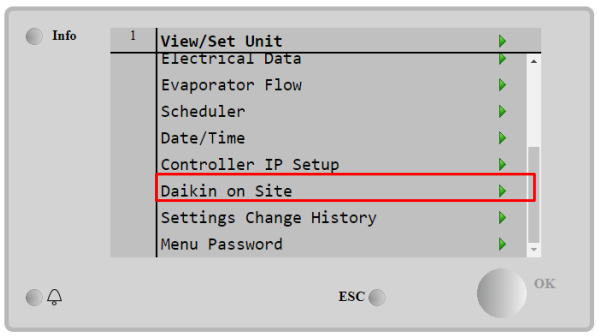
Note that if the DHCP is set to On and the MTIII/MT4 internet configurations shows the following parameter values

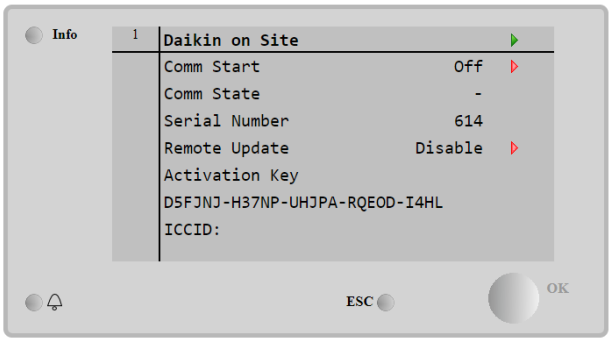
Parameter	Value
IP	169.254.252.246
Mask	255.255.0.0
Gateway	0.0.0.0
PrimDNS	0.0.0.0
ScndDNS	0.0.0.0

then an internet connection problem has occurred (probably due to a physical problem, like the Ethernet cable breaking).

4.13 Daikin On Site

The Daikin on Site (DoS) page can be accessed navigating through **Main Menu → View/Set Unit → Daikin On Site**.





In order to use the DoS utility, the customer has to communicate the **Serial Number** to Daikin company and subscribe to the DoS service. Then, from this page, it is possible to:

- Start/Stop the DoS connectivity
- Check the connection status to DoS service
- Enable/Disable the remote update option

according to the parameters shown into the table below.

Parameter	Range	Description
Comm Start	Off	Stop the connection to DoS
	Start	Start the connection to DoS
Comm State	-	Connection to DoS is off
	IPErr	Connection to DoS cannot be established
	Connected	Connection to DoS is established and working
Remote Update	Enable	Enable the Remote update option
	Disable	Disable the Remote update option

Among all the services provided by DoS, the **Remote Update** option allows to remotely update the software currently running on the PLC controller, avoiding an in-situ intervention of maintenance personnel. To this purpose, just set the Remote Update parameter to **Enable**. Otherwise, keep the parameter set to **Disable**.

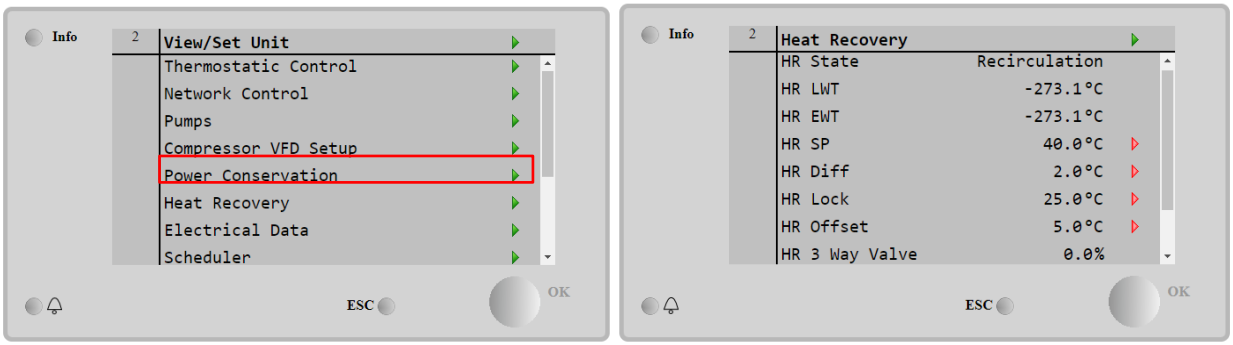
In the unlikely event of PLC replacement, the DoS connectivity can be switched from the old PLC to the new one just communicating the current **Activation Key** to Daikin company.

4.14 Heat Recovery

This chiller can handle a total heat recovery option. This feature will require an additional module and sensors to read the entering and leaving heat recovery water temperatures, command a heat recovery water pump.
The heat recovery is enabled through the Q8 switch installed on the unit and requires to adjust settings on the unit controller in order to make it work as needed. First of all the function needs to be enabled on the main controller in order to display all the settings related to this function, by going to **Main Menu→Commission Unit→Configuration→Circuit1(Circuit2)**

Parameter	Description
Apply Changes	No, Yes
Comp Freq	Compressor Frequency
Fans	Number of fans available.
Heat Recovery	Disable, Enable

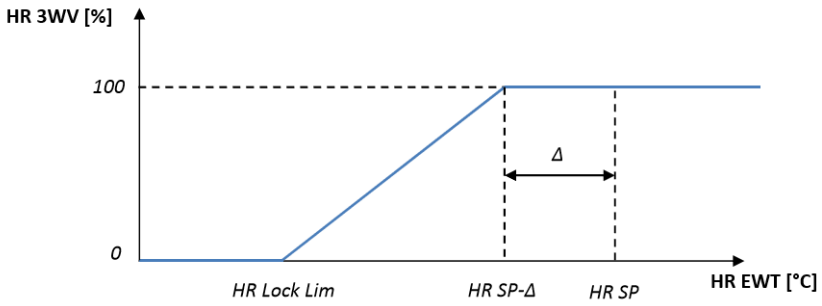
Then, go to **Main Menu→View/Set Unit→Heat Recovery**



When this is done the controller will need to be reset by applying the changes.After the reboot all the heat recovery data and settings will be displayed on the HMI.

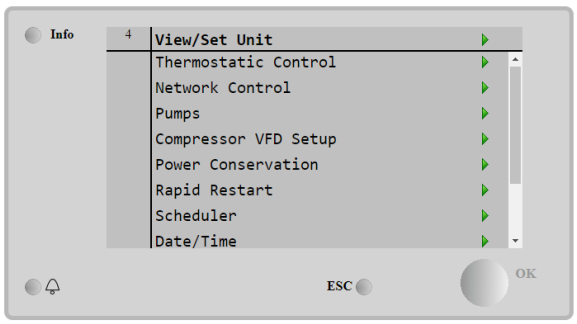
Additionally the Heat Recovery setpoint and differential will become visible and can be adjusted as needed:

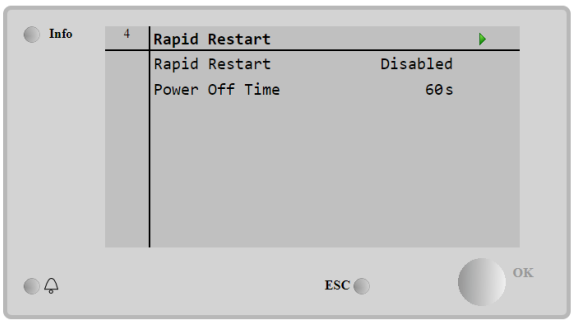
Parameter	Range	Description
HR State	Off	Heat recovery is disabled
	Recirculation	Heat recovery pump is running, but chiller fan is not regulating the heat recovery water temperature
	Regulation	Heat recovery pump is running and chiller fans are regulating the heat recovery water temperature
HR LWT		Heat recovery leaving water temperature
HR EWT		Heat recovery entering water temperature
HR EWT Sp		Heat recovery entering water temperature setpoint value
HR EWT Dif		Heat recovery
HR Lock Limit		Heat Recovery Lock Limit
HR Delta Sp		Heat Recovery Delta Setpoint
HR 3-Way Valve		Heat recovery 3-way valve opening percentage
HR Pumps		Heat recovery pump state
HR Pump Hours		Heat recovery pump running hours



4.15 Rapid Restart

This chiller can activate a Rapid Restart (optional) sequence in reaction to a power failure. A digital contact is used to inform the controller that the feature is enabled. The feature is configured in the factory.





Rapid restart is activated under the following conditions:

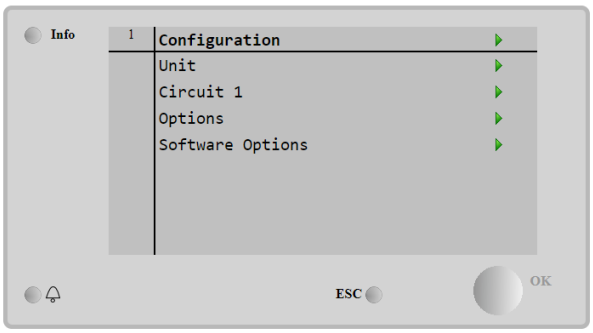
- The power failure exists for up to 180 seconds
- The unit and circuit switches are ON
- No unit or circuit alarms exist
- The unit has been running in the normal Run state
- The BMS Circuit Mode setpoint is set to Auto when the control source is Network

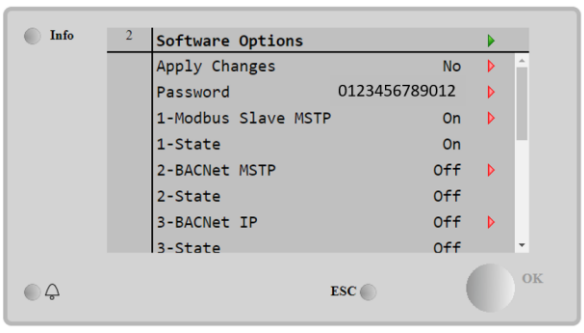
If the power failure is more than 180 seconds, the unit will start based on the setting of the Stop-to-Start cycle timer (minimum setting of 3 minutes) and load per standard unit without Rapid Restart.
When Rapid Restart is active, the unit will restart within 30 seconds of power restoration. The time to restore full load is less than 3 minutes.

4.16 Software Options (Only for Microtech 4)

The possibility to employ a set of software options has been added to the functionality of the chiller, in according with the new Microtech 4 installed on the Unit. The Software Options do not require any additional hardware and regard communication channels and the new energy functionalities.
During the commissioning the machine is delivered with the Option Set chosen by the customer; the Password inserted is permanent and depends on the Serial Machine Number and the Option Set selected.
In order to check the current Option Set:

Main Menu→Commission Unit→Configuration→Software Options





Parameter	Description
Password	Writable by Interface/Web Interface
Option Name	Option Name
Option Status	Option is activated.
	Option is not activated

The Current Password inserted activates the selected options.

4.16.1 Changing the Password for buying new Software Options

The Option Set and the Password are updated in the Factory. If the customer wants to change its Option Set, he needs to contact the Daikin Personnel and asks for a new password.
As soon as the new password is communicated, the follow steps allow the customer to change the Option Set by himself:

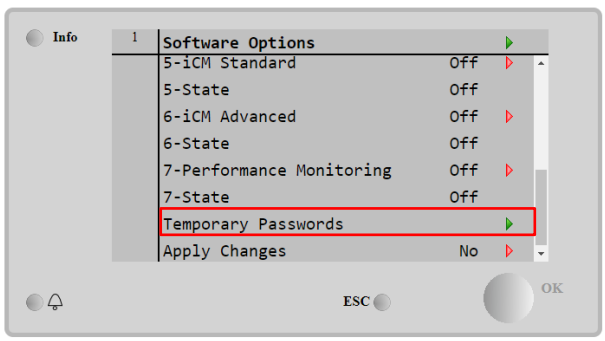
1. Wait for the circuits are both OFF, then, from the Main Page, **Main Menu→Unit Enable→Unit→Disable**
2. Go to **Main Menu→Commission Unit→Configuration→Software Options**
3. Select the Options to Activate
4. Insert the Password
5. Wait for the States of the selected options going to On
6. Apply Changes→Yes (it will reboot the controller)

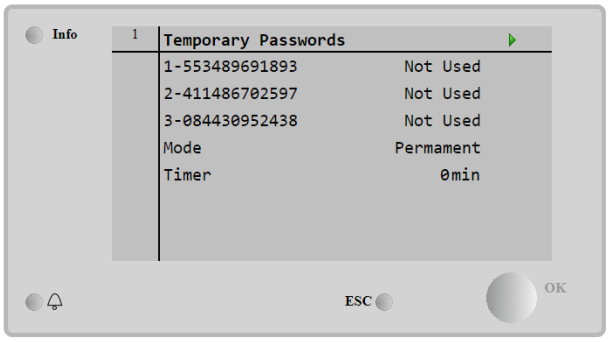
The Password is changeable only if the machine is working in safe conditions: both the circuits are in the State Off.

4.16.2 Inserting the Password in a Spare Controller

If the Controller is broken and/or it needs to be replaced for any reason, the customer needs to configure the Option Set with a new Password.
If this replacement is scheduled, the customer can ask to Daikin Personnel for a new Password and repeat the steps in chapter 4.15.1.
If there is no enough time to ask for a Password to Daikin Personnel (ex. an expected failure of the controller), a set of Free Limited Password is provided, in order not to interrupt the machine's working.
These Passwords are free and visualized in:

Main Menu→Commission Unit→Configuration→Software Options→Temporary Passwords





Their Use is limited up to three months:

- 553489691893 – 3 Months Duration
- 411486702597 – 1 Month Duration
- 084430952438 – 1 Month Duration

It gives the customer the time enough to contact Daikin Service and insert a new unlimited password.

Parameter	Specific Status	Description
553489691893		Activate the Option Set for 3 Months.
411486702597		Activate the Option Set for 1 Month.
084430952438		Activate the Option Set for 1 Month.
Mode	Permanent	A permanent Password is inserted. Option set can be used for unlimited time.
	Temporary	A temporary Password is inserted. Option set can be used depending on the password inserted.
Timer		Last duration of the Option Set activated. Enabled only if the mode is Temporary.

The Password is changeable only if the machine is working in safe conditions: both the circuits are in the State Off.

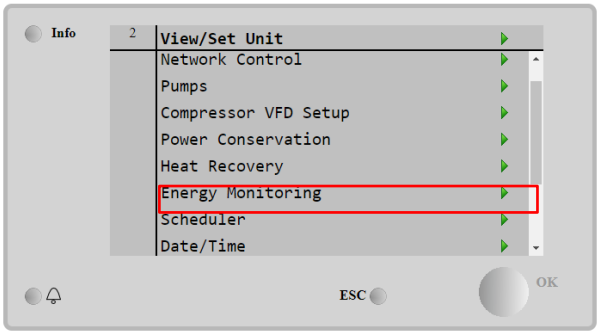
4.17 Energy Monitoring (Optional for Microtech 4)

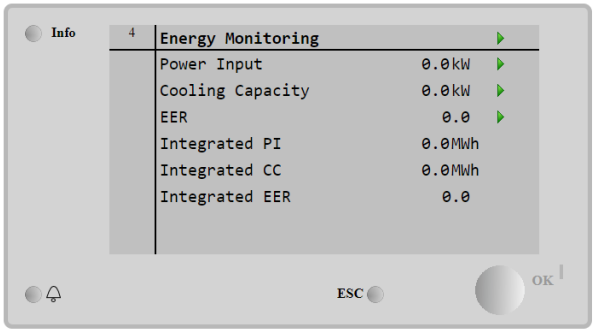
The Energy Monitoring is a software option not requiring any additional hardware. It can be activated in order to achieve an estimation (5% accuracy) of the instantaneous performances of the chiller in terms of:

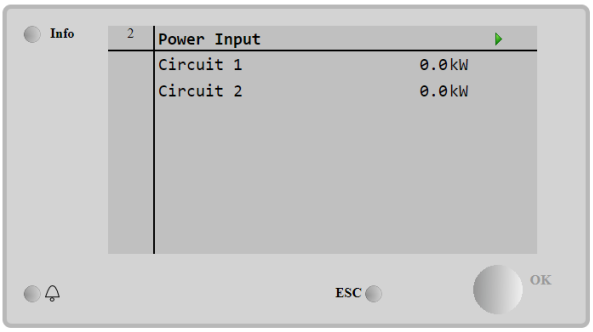
- Cooling Capacity
- Power Input
- Efficiency-COP

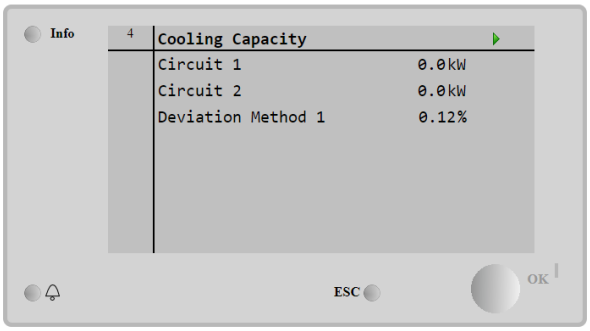
An integrated estimation of these quantities is provided. Go to the page:

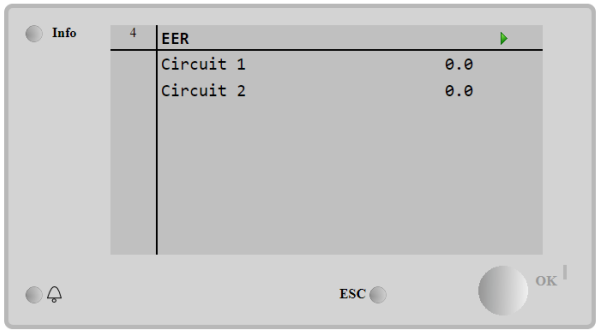
Main Menu→View / Set Unit→Energy Monitoring











5 ALARMS AND TROUBLESHOOTING

The UC protects the unit and the components from operating in abnormal conditions. Protections can be divided in preventions and alarms. Alarms can then be divided in pump-down and rapid stop alarms. Pump-down alarms are activated when the system or sub-system can perform a normal shutdown in spite of the abnormal running conditions. Rapid stop alarms are activated when the abnormal running conditions require an immediate stop of the whole system or sub-system to prevent potential damages.
The UC displays the active alarms in a dedicated page and keep an history of the last 50 entries divided between alarms and acknowledges occurred. Time and date for each alarm event and of each alarm acknowledge are stored.
The UC also stores alarm snapshot of each alarm occurred. Each item contains a snapshot of the running conditions right before the alarm has occurred. Different sets of snapshots are programmed corresponding to unit alarms and circuit alarms holding different information to help the failure diagnosis.
In the following sections it will also be indicated how each alarm can be cleared between local HMI, Network (by any of the high level interfaces Modbus, Bacnet or Lon) or if the specific alarm will clear automatically. The following symbols are used:

☑	Allowed
☒	Not allowed
☐	Not foreseen

5.1 Unit Alerts

5.1.1 Bad Current Limit Input

This alarm is generated when the Flexible Current Limit option has been enabled and the input to the controller is out of the admitted range.

Symptom	Cause	Solution
Unit status is Run. Bell icon is moving on controller's display. Flexible Current Limit function cannot be used. String in the alarm list: BadCurrentLimitInput String in the alarm log: ± BadCurrentLimitInput String in the alarm snapshot BadCurrentLimitInput	Flexible current limit input out of range. For this warning out of range is considered to be a signal less than 3mA or more than 21mA.	Check for values of input signal to the unit controller. It has to be in the allowed mA range. Check for electrical shielding of wirings. Check for right value of the unit's controller output in case input signal is into allowed range.
Reset		Notes
Local HMI Network Auto	☐ ☐ ☑	Automatically clears when the signal returns in the allowed range.

5.1.2 Bad Demand Limit Input EcoExvDrvError

This alarm is generated when the Demand Limit option has been enabled and the input to the controller is out of the admitted range.

Symptom	Cause	Solution
Unit status is Run. Bell icon is moving on controller's display. Demand Limit function cannot be used. String in the alarm list: BadDemandLimitInput String in the alarm log: ±BadDemandLimitInput String in the alarm snapshot BadDemandLimitInput	Demand limit input out of range. For this warning out of range is considered to be a signal less than 3mA or more than 21mA.	Check for values of input signal to the unit controller. It has to be in the allowed mA range. Check for electrical shielding of wirings. Check for right value of the unit's controller output in case input signal is into allowed range.
Reset		Notes
Local HMI Network Auto	☐ ☐ ☑	Automatically clears when the signal returns in the allowed range.

5.1.3 Bad Leaving Water Temperature Reset Input

This alarm is generated when the Setpoint Reset option has been enabled and the input to the controller is out of the admitted range.

Symptom	Cause	Solution
Unit status is Run. Bell icon is moving on controller's display. LWT Reset function cannot be used. String in the alarm list: BadSetPtOverrideInput String in the alarm log: ± BadSetPtOverrideInput String in the alarm snapshot BadSetPtOverrideInput	LWT reset input signal is out of range. For this warning out of range is considered to be a signal less than 3mA or more than 21mA.	Check for values of input signal to the unit controller. It has to be in the allowed mA range.
		Check for electrical shielding of wirings.
		Check for right value of the unit's controller output in case input signal is into allowed range.
Reset		Notes
Local HMI Network Auto	☐ ☐ ☑	Automatically clears when the signal returns in the allowed range.

5.1.4 Energy Meter Communication Fail

This alarm is generated in case of communication problems with the energy meter.

Symptom	Cause	Solution
Bell icon is moving on controller's display. String in the alarm list: EnrgMtrCommFail String in the alarm log: ± EnrgMtrCommFail String in the alarm snapshot EnrgMtrCommFail	Module has no power supply	Refer to the datasheet of the specific component to see if it is correctly powered
	Wrong cabling with the Unit Controller	Check if the polarity of the connections is respected.
	Modbus parameters not properly set	Referring to the datasheet of the specific component to see if the modbus parameters are set correctly: Address = 20 Baud Rate =19200 kBs Parity = None Stop bits =1
	Module is broken	Check if the display shows something and the power supply is present.
Reset		Notes
Local HMI Network Auto	☐ ☐ ☑	Automatically clears when the communication is re-established.

5.1.5 Evaporator Pump #1 Failure

This alarm is generated if the pump is started but the flow switch is not able to close within the recirculate time. This can be a temporary condition or may be due to a broken flowswitch, the activation of circuit breakers, fuses or to a pump breakdown.

Symptom	Cause	Solution
Unit could be ON. Bell icon is moving on controller's display. Backup pump is used or stop of all circuits in case of pump #2 failure. String in the alarm list: EvapPump1Fault String in the alarm log: ± EvapPump1Fault String in the alarm snapshot EvapPump1Fault	Pump #1 may not be operating.	Check for problem in electrical wiring of the pump #1.
		Check that electrical breaker of pump #1 is tripped.
		If fuses are used to protect the pump, check the integrity of fuses.
		Check for problem in wiring connection between pump starter and unit controller.
		Check the water pump filter and the water circuit for obstructions.
	Flow Switch doesn't operate properly	Check flow switch connection and calibration.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.1.6 Evaporator Pump #2 Failure

This alarm is generated if the pump is started but the flow switch is not able to close within the recirculate time. This can be a temporary condition or may be due to a broken flowswitch, the activation of circuit breakers, fuses or to a pump breakdown.

Symptom	Cause	Solution
Unit could be ON. Bell icon is moving on controller's display. Backup pump is used or stop of all circuits in case of pump #1 failure. String in the alarm list: EvapPump2Fault String in the alarm log: ± EvapPump2Fault String in the alarm snapshot EvapPump2Fault	Pump #2 may not be operating.	Check for problem in electrical wiring of the pump #2.
		Check that electrical breaker of pump #2 is tripped.
		If fuses are used to protect the pump, check the integrity of fuses.
		Check for problem in wiring connection between pump starter and unit controller.
		Check the water pump filter and the water circuit for obstructions.
	Flow Switch doesn't operate properly	Check flow switch connection and calibration.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.1.7 External Event

This alarm indicates that a device, whose operation is linked with this machine, is reporting a problem on the dedicated input.

Symptom	Cause	Solution
Unit status is Run. Bell icon is moving on controller's display. String in the alarm list: UnitExternalEvent String in the alarm log: ±UnitExternalEvent String in the alarm snapshot UnitExternalEvent	There is an external event that has caused the opening, for at least 5 seconds, of the digital input on the controller board.	Check for reasons of external event and if it can be a potential problem for a correct chiller operation.
Reset		Notes
Local HMI Network Auto	☐ ☐ ☑	The alarm is automatically cleared when the problem is solved.
NOTE: What above applies in case of configuration of the external fault digital input as Event		

5.1.8 Password Over Time

Symptom	Cause	Solution
Pass1TimeOver 1dayleft	Temporary Password Inserted is going to expire. One day is left before Option set is unactived.	Spiega Flusso
Pass2TimeOver 1dayleft		
Pass3TimeOver 1dayleft		
Reset		Notes
Local HMI Network Auto	☑ ☑ ☑	

5.1.9 Fan Alarm Module Communication Fail

This alarm is generated in case of communication problems with the FAC module.

Symptom	Cause	Solution
Bell icon is moving on controller's display. String in the alarm list: FanMdlCommFail String in the alarm log: ± FanMdlCommFail String in the alarm snapshot FanMdlCommFail	Module has no power supply	Check the power supply from the connector on the side of the module.
		Check if LEDs are both green.
		Check if the connector on the side is tightly inserted in the module
	Module address is not properly set	Check if module's address is correct referring to the wiring diagram.
	Module is broken	Check if LED are on and both green. If BSP LED is solid red replace the module
		Check if power supply is ok but LEDs are both off. In this case replace the module
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.1.10 Heat Recovery Entering Water Temperature sensor fault

This alarm is generated any time that the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped with a normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: UnitAlHREwtSen String in the alarm log: ± UnitAlHREwtSen String in the alarm snapshot UnitAlHREwtSen	Sensor is broken.	Check for sensor integrity according table and allowed kOhm (kΩ) range.
		Check correct sensors operation
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.1.11 Heat Recovery Leaving Water Temperature sensor fault

This alarm is generated any time that the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Heat Recovery is Off Bell icon is moving on controller's display. String in the alarm list: UnitAlHRLwtSen String in the alarm log: ± UnitAlHRLwtSen String in the alarm snapshot UnitAlHRLwtSen	Sensor is broken.	Check for sensor integrity according table and allowed kOhm (kΩ) range.
		Check correct sensors operation
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.1.12 Heat Recovery Water Temperatures inverted

This alarm is generated any time that the heat recovery entering water temperature is lower than the leaving by 1°C and at least one compressor is running.

Symptom	Cause	Solution
Bell icon is moving on controller's display. Bell icon is moving on controller's display. String in the alarm list: Unit HRInvAl String in the alarm log: ± Unit HRInvAl String in the alarm snapshot Unit HRInvAl	Entering and leaving water temperature sensors are inverted.	Check cabling of the sensors on the unit controller.
		Check offset of the two sensors with the water pump running
	Entering and leaving water pipes are reversed	Check if the water flows in counter flow respect to refrigerant.
	Water pump operate reverse.	Check if the water flows in counter flow respect to refrigerant.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.1.13 Rapid Recovery Module Communication Fail

This alarm is generated in case of communication problems with the RRC module.

Symptom	Cause	Solution
Bell icon is moving on controller's display. String in the alarm list: RapidRcvryCommFail String in the alarm log: ± RapidiRcvryCommFail String in the alarm snapshot RapidRcvryCommFail	Module has no power supply	Check the power supply from the connector on the side of the module.
		Check if LEDs are both green.
		Check if the connector on the side is tightly inserted in the module
	Module address is not properly set	Check if module's address is correct referring to the wiring diagram.
	Module is broken	Check if LED are on and both green. If BSP LED is solid red replace the module
		Check if power supply is ok but LEDs are both off. In this case replace the module
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.1.14 Evaporator differential pressure tranducer sensor fault

This alarm is generated any time the differential pressure transducer on the evaporator is broken.

Symptom	Cause	Solution
Unit status is On Bell icon is moving on controller's display. String in the alarm list: EvapPDSen String in the alarm log: ± EvapPDSen String in the alarm snapshot EvapPDSen	Sensor is broken.	Check for sensor integrity according table and allowed Volts or Amps range.
		Check correct sensors operation
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.1.15 System load differential pressure tranducer sensor fault

This alarm is generated any time the differential pressure transducer on the evaporator is broken.

Symptom	Cause	Solution
Unit status is On Bell icon is moving on controller's display. String in the alarm list: LoadPDSen String in the alarm log: ± LoadPDSen String in the alarm snapshot LoadPDSen	Sensor is broken.	Check for sensor integrity according table and allowed Volts or Amps range.
		Check correct sensors operation
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.1.16 Switch Box Temperature High

This alarm is generated any time the switch box internal temperature exceeds a predetermined limit.

Symptom	Cause	Solution
Unit status is On Bell icon is moving on controller's display. String in the alarm list: SwitchBoxTAlm String in the alarm log: ± SwitchBoxTAlm String in the alarm snapshot SwitchBoxTAlm	Insufficient switchbox cooling	Check if the cooling fan is working properly
		Check if the air filters are clean and there is no obstacle to a proper air flow.
	Outside air temperature above the operating envelope of the unit.	Please refer to the operating envelope of the unit to avoid possible faults or damages to the unit.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.1.17 Switch Box Temperature sensor fault

This alarm is generated any time that the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is On Bell icon is moving on controller's display. Bell icon is moving on controller's display. String in the alarm list: SwitchBoxTSen String in the alarm log: ± SwitchBoxTSen String in the alarm snapshot SwitchBoxTSen	Sensor is broken.	Check for sensor integrity according table and allowed kOhm (kΩ) range.
		Check correct sensors operation
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.2 Unit Pumpdown Stop Alarms

5.2.1 Evaporator Entering Water Temperature (EWT) sensor fault

This alarm is generated any time the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped with a normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: UnitOffEvpEntWTempSen String in the alarm log: ± UnitOffEvpEntWTempSen String in the alarm snapshot UnitOffEvpEntWTempSen	Sensor is broken.	Check for sensor integrity according table and allowed kOhm (kΩ) range.
		Check correct sensors operation
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network	☑ ☑	

5.2.2 Evaporator Water Temperatures inverted

This alarm is generated any time the entering water temperature is lower than the leaving by 1°C and at least one compressor is running since 90 seconds.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped with a normal shutdown precedure. Bell icon is moving on controller's display. String in the alarm list: UnitOffEvpWTempInvrtd String in the alarm log: ± UnitOffEvpWTempInvrtd String in the alarm snapshot UnitOffEvpWTempInvrtd	Entering and leaving water temperature sensors are inverted.	Check cabling of the sensors on the unit controller.
		Check offset of the two sensors with the water pump running
	Entering and leaving water pipes are reversed	Check if the water flows in counter flow respect to refrigerant.
	Water pump operate reverse.	Check if the water flows in counter flow respect to refrigerant.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.2.3 Outside Air Temperature (OAT) Lockout

This alarm prevents the unit to start if the outside air temperature is too low. Purpose is to prevent low pressure trips at startup. The limit depends on the fan regulation that is installed on the unit. By default this value is set to 10°C.

Symptom	Cause	Solution
Unit Status is OAT Lockout. All circuits are stopped with a normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: StartInhbtAmbTempLo String in the alarm log: ± StartInhbtAmbTempLo String in the alarm snapshot StartInhbtAmbTempLo	Outside ambient temperature is lower than value set into unit's controller.	Check the minimum outside ambient temperature value set into the unit's controller.
		Check if this value is in accordance with chiller application, therefore check about the proper application and utilization of the chiller.
	Improper operation of Outside Ambient Temperature sensor.	Check for proper operation of OAT sensor according information about kOhm (kΩ) range related to temperature values.
Reset		Notes
Local HMI Network Auto	☐ ☐ ☑	It clears automatically with a 2.5°C of hysteresis.

5.2.4 Outside Air Temperature sensor fault alarm

This alarm is generated any time the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped with a normal shutdown precedure. Bell icon is moving on controller's display. String in the alarm list: UnitOffAmbTempSen String in the alarm log: ± UnitOffAmbTempSen String in the alarm snapshot UnitOffAmbTempSen	Sensor is broken.	Check for sensor integrity.
		Check correct sensors operation according table and allowed kOhm (kΩ) range.
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.3 Unit Rapid Stop Alarms

5.3.1 Emergency Stop

This alarm is generated any time the Emergency Stop button is activated.

Before resetting the Emergency Stop button please verify that the harmful condition has been removed.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. String in the alarm list: UnitOffEmergencyStop String in the alarm log: ± UnitOffEmergencyStop String in the alarm snapshot UnitOffEmergencyStop	Emergency stop button has been pushed.	Turning counterclockwise the emergency stop button, the alarm should be cleared.
Reset		Notes
Local HMI Network Auto	☑ ☒ ☐	Please see note on the top.

5.3.2 Evaporator Flow Loss alarm

This alarm is generated in case of flow loss to the chiller to protect the machine against freezing.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. String in the alarm list: UnitOffEvapWaterFlow String in the alarm log: ± UnitOffEvapWaterFlow String in the alarm snapshot UnitOffEvapWaterFlow	No water flow sensed for 3 minutes continuously or water flow too low.	Check the water pump filler and the water circuit for obstructions.
		Check the flow switch calibration and adapt to minimum water flow.
		Check if pump impeller can rotate freely and has no damages.
		Check pumps protection devices (circuit breakers, fuses, inverters, etc.)
		Check if water filter is clogged.
		Check flow switch connections.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.3.3 Evaporator Leaving Water Temperature (LWT) sensor fault

This alarm is generated any time that the input resistance is out of an acceptable range.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped with a normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: UnitOffLvgEntWTempSen String in the alarm log: ± UnitOffLvgEntWTempSen String in the alarm snapshot UnitOffEvpLvgWTempSen	Sensor is broken.	Check for sensor integrity according table and allowed kOhm (kΩ) range.
		Check correct sensors operation
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for absence of water or humidity on electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.3.4 Evaporator Water Freeze alarm

This alarm is generated to indicate that the water temperature (entering or leaving) has dropped below a safety limit. Control tries to protect the heat exchanger starting the pump and letting the water circulate.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. String in the alarm list: UnitOffEvapWaterTmpLo String in the alarm log: ± UnitOffEvapWaterTmpLo String in the alarm snapshot UnitOffEvapWaterTmpLo	Water flow too low.	Increase the water flow.
	Inlet temperature to the evaporator is too low.	Increase the inlet water temperature.
	Flow switch is not working or no water flow.	Check the flow switch and the water pump.
	Sensors readings (entering or leaving) are not properly calibrated.	Check the water temperatures with a proper instrument and adjust the offsets
	Wrong freeze limit setpoint.	The freeze limit has not been changed as a function of glycol percentage.
Reset		Notes
Local HMI Network Auto	☑ ☒ ☐	It's required to check if the evaporator has any damage due to this alarm.

5.3.5 External alarm

This alarm is generated to indicate that an external device whose operation is linked with this unit operation. This external device could be a pump or an inverter.

Symptom	Cause	Solution
Unit status is Off. All circuits are switched off with the normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: UnitOffExternalAlarm String in the alarm log: ± UnitOffExternalAlarm String in the alarm snapshot UnitOffExternalAlarm	There is an external event that has caused the opening, for at least 5 seconds, of the port on the controller board.	Check causes of the external event or alarm.
		Check electrical wiring from unit controller to the external equipment in case of any external events or alarms have been occurred.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	
NOTE: What above applies in case of configuration of the external fault digital input as Alarm.		

5.3.6 Heat Recovery Water Freeze Protect alarm

This alarm is generated to indicate that the heat recovery water temperature (entering or leaving) has dropped below a safety limit. Control tries to protect the heat exchanger starting the pump and letting the water circulate.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. String in the alarm list: UnitOff HRFreeze String in the alarm log: ± UnitOff HRFreeze String in the alarm snapshot UnitOff HRFreeze	Water flow too low.	Increase the water flow.
	Inlet temperature to the heat recovery is too low.	Increase the inlet water temperature.
	Sensors readings (entering or leaving) are not properly calibrated	Check the water temperatures with a proper instrument and adjust the offsets
Reset		Notes
Local HMI Network Auto	☑ ☑	

5.3.7 OptionCtrlrCommFail

This alarm is generated in case of communication problems with the AC module.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. String in the alarm list: OptionCtrlrCommFail String in the alarm log: ± OptionCtrlrCommFail String in the alarm snapshot OptionCtrlrCommFail	Module has no power supply	Check the power supply from the connector on the side of the module.
		Check if LEDs are both green.
		Check if the connector on the side is tightly inserted in the module
	Module address is not properly set	Check if module's address is correct referring to the wiring diagram.
	Module is broken	Check if LED are on and both green. If BSP LED is solid red replace the module
		Check if power supply is ok but LEDs are both off. In this case replace the module
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.3.8 Power Fault (only units with the UPS option)

This alarm is generated when the main power is Off and the unit controller is powered by the UPS.

Resolution of this fault requires a direct intervention on the power supply of this unit. Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. String in the alarm list: Power Fault String in the alarm log: ± Power Fault String in the alarm snapshot Power Fault	Loss of one phase.	Check voltage level on each of the phases.
	Not correct sequence connection of L1,L2,L3.	Check sequence of L1, L2, L3 connections according indication on chiller's electrical scheme.
	Voltage level on the unit's panel is not in the allowed range (±10%).	Check that voltage level on each phases is into the allowed range that is indicated on the chiller label. Is important to check the voltage level on each phases not only with chiller not running, but mainly with chiller running from minimum capacity up to full load capacity. That's because voltage drop can occur from a certain unit cooling capacity level, or because of certain working condition (i.e. high values of OAT). In these cases the issue can be related with the sizing of power cables.
	There is a short-circuit on the unit.	Check for correct electrical isolation condition of each unit's circuit with a Megger tester.
Reset		Notes
Local HMI Network Auto	☑ ☑	

5.3.9 PVM alarm

This alarm is generated in case of problems with the power supply to the chiller.

Resolution of this fault requires a direct intervention on the power supply of this unit. Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

Symptom	Cause	Solution
Unit status is Off. All circuits are stopped immediately. Bell icon is moving on controller's display. String in the alarm list: UnitOffPhaveVoltage String in the alarm log: ± UnitOffPhaveVoltage String in the alarm snapshot UnitOffPhaveVoltage	Loss of one phase.	Check voltage level on each of the phases.
	Not correct sequence connection of L1,L2,L3.	Check sequence of L1, L2, L3 connections according indication on chiller's electrical scheme.
	Voltage level on the unit's panel is not in the allowed range (±10%).	Check that voltage level on each phases is into the allowed range that is indicated on the chiller label. Is important to check the voltage level on each phases not only with chiller not running, but mainly with chiller running from minimum capacity up to full load capacity. That's because voltage drop can occur from a certain unit cooling capacity level, or because of certain working condition (i.e. high values of OAT). In these cases the issue can be related with the sizing of power cables.
	There is a short-circuit on the unit.	Check for correct electrical isolation condition of each unit's circuit with a Megger tester.
Reset		Notes
Local HMI Network Auto	☐ ☐ ☑	

5.4 Circuit Alerts

5.4.1 Economizer Pressure Sensor fault

This alarm is generated to indicate that the sensor is not reading properly.

Symptom	Cause	Solution
Circuit status is On. Economizer is Off. Bell icon is moving on controller's display. String in the alarm list: Cx EcoPressSen String in the alarm log: ± Cx EcoPressSen String in the alarm snapshot Cx EcoPressSen	Sensor is broken.	Check for sensor integrity. Check correct sensors operation according information about mVolt (mV) range related to pressure values in kPa.
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for correct installation of the sensor on refrigerant circuit pipe. The transducer must be able to sense the pressure through the valve's needle.
		Check for absence of water or humidity on sensor electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.4.2 Economizer Temperature Sensor fault

This alarm is generated to indicate that the sensor is not reading properly.

Symptom	Cause	Solution
Circuit status is On. Economizer is Off. Bell icon is moving on controller's display. String in the alarm list: Cx EcoTempSen String in the alarm log: ± Cx EcoTempSen String in the alarm snapshot Cx EcoTempSen	Sensor is shorted.	Check for sensor integrity.
		Check correct sensors operation according information about kOhm (kΩ) range related to temperature values.
	Sensor is broken.	Check if sensor is shorted with a resistance measurement.
	Sensor is not good connected (open).	Check for correct installation of the sensor on refrigerant circuit pipe.
		Check for absence of water or humidity on sensor electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according with electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.4.3 Failed Pumpdown

This alarm is generated to indicate that the circuit hadn't been able to remove all the refrigerant from the evaporator. It automatically clear as soon as the compressor stops just to be logged in the alarm history. It may not be recognized from BMS because the communication latency can give enough time for the reset. It may not even be seen on the local HMI.

Symptom	Cause	Solution
Circuit status is Off. No indications on the screen String in the alarm list: -- String in the alarm log: ± Cx Failed Pumpdown String in the alarm snapshot Cx Failed Pumpdown	EEXV is not closing completely, therefore there's "short-circuit" between high pressure side with low pressure side of the circuit.	Check for proper operation and full closing position of EEXV. Sight glass should not show refrigerant flow after the valve is closed.
		Check LED on the top of the valve, C LED should be solid green. If both LED are blinking alternately the valve motor is not properly connected.
	Evaporating pressure sensor is not working properly.	Check for proper operation of evaporating pressure sensor.
	Compressor on circuit is internally damaged with a mechanical problems for example on internal check-valve, or on internal spirals or vanes.	Check compressors on circuits.
Reset		Notes
Local HMI Network Auto	☐ ☐ ☑	

5.4.4 Fan Fault

This alarm indicates that at least one of the fans could has some problems

Symptom	Cause	Solution
Circuit status is On. The compressor keep operating as normal. Bell icon is moving on controller's display. String in the alarm list: Cx FanAlm String in the alarm log: ± Cx FanAlm String in the alarm snapshot Cx FanAlm	At least one of the fan has some problems	In case of on/off fan check the thermal magnetic circuit breaker of each fan. The fan could absorbs too much current
		In case of fan with VFD check the alarm output of the and message error provided by each fan VFD
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.4.5 Gas Leakage Sensor fault

This alarm is generated to indicate that the sensor is not reading properly.

Symptom	Cause	Solution
Circuit status is On. Bell icon is moving on controller's display. String in the alarm list: Cx GasLeakSen String in the alarm log: ± Cx GasLeakSen String in the alarm snapshot Cx GasLeakSen	Sensor is broken.	Check for sensor integrity. Check correct sensors operation according information about mVolt (mV) range related to ppm values.
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for correct installation of the sensor.
		Check for absence of water or humidity on sensor electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.4.6 CxCmp1 MaintCode01

This alarm indicates that a component in the inverter may require verification or even a replacement.

Symptom	**Cause**	**Solution**
Circuit status is On. The compressor keep operating as normal. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 MaintCode01 String in the alarm log: ± CxCmp1 MaintCode01 String in the alarm snapshot CxCmp1 MaintCode01	The inverter cooling valve in the inverter, may require a verification or a replacement.	Contact your service organization to get the problem solved.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.4.7 CxCmp1 MaintCode02

This alarm indicates that a component in the inverter may require verification or even a replacement.

Symptom	**Cause**	**Solution**
Circuit status is On. The compressor keep operating as normal. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 MaintCode02 String in the alarm log: ± CxCmp1 MaintCode02 String in the alarm snapshot CxCmp1 MaintCode02	The capacitors in the inverter, may require a verification or a replacement.	Contact your service organization to get the problem solved.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.4.8 Power Loss

This alarm indicates that a short under voltage on main power supply, that does not turn off the unit, has occurred.

Resolution of this fault requires a direct intervention on the power supply of this unit. Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

Symptom	Cause	Solution
Circuit status is On. The controller brings the compressor to the minimum speed and then normal operation is recovered (default 1200rmp) Bell icon is moving on controller's display. String in the alarm list: Cx PwrLossRun String in the alarm log: ± Cx PwrLossRun String in the alarm snapshot Cx PwrLossRun	Chiller main power supply had a down peak which caused the trip.	Check if main power supply is within the acceptable tolerance for this chiller
Reset		Notes
Local HMI Network Auto	☐ ☐ ☑	

5.4.9 Liquid Temperature

This alarm is generated to indicate that the sensor is not reading properly.

Symptom	**Cause**	**Solution**
Circuit status is Off. The circuit is switched off with the normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: Cx LiquidTemperatureSen String in the alarm log: ± Cx LiquidTemperatureSen String in the alarm snapshot Cx LiquidTemperatureSen	Sensor is shorted.	Check for sensor integrity.
		Check correct sensors operation according information about kOhm (kΩ) range related to temperature values.
	Sensor is broken.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for correct installation of the sensor on refrigerant circuit pipe.
		Check for absence of water or humidity on sensor electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according with electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.5 Circuit Pumpdown Stop Alarms

5.5.1 Discharge Temperature Sensor fault

This alarm is generated to indicate that the sensor is not reading properly.

Symptom	Cause	Solution
Circuit status is Off. The circuit is switched off with the normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffDischTmpSen String in the alarm log: ± CxCmp1 OffDischTmpSen String in the alarm snapshot CxCmp1 OffDischTmpSen	Sensor is shorted.	Check for sensor integrity.
		Check correct sensors operation according information about kOhm (kΩ) range related to temperature values.
	Sensor is broken.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for correct installation of the sensor on refrigerant circuit pipe.
		Check for absence of water or humidity on sensor electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according with electrical scheme.
Reset		Notes
Local HMI ☑ Network ☑ Auto ☐		

5.5.2 Gas Leakage fault

This alarm indicates a gas leakage in the compressor box.

Symptom	Cause	Solution
Circuit status is Off. The circuit is switched off with the shutdown procedure performing a deep pumpdown of the circuit. Bell icon is moving on controller's display. String in the alarm list: Cx OffGasLeakage String in the alarm log: ± Cx OffGasLeakage String in the alarm snapshot Cx OffGasLeakage	Gas leakage in the compressors box (A/C units).	Switch off the unit and perform a gas leakage test.
	Gas Leakage in the plant room.	Check if there are leakage on the unit with a detector eventually starting suction fans to change the air in the room.
	Gas leakage sensor fault.	Put the sensor in open air and check that the alarm can be cleared. In case replace the sensor or disable the option before getting a new part.
Reset		Notes
Local HMI ☑ Network ☑ Auto ☐		

5.5.3 High Compressor Vfd Temperature fault

This alarm is generated to indicate that the Vfd temperature is too high to allow the compressor to run.

Symptom	Cause	Solution
Circuit status is Off. The circuit is switched off with the normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 VfdOverTemp String in the alarm log: ± CxCmp1 VfdOverTemp String in the alarm snapshot CxCmp1 VfdOverTemp	Cooling solenoid valve is not operating properly.	Check electrical connection of the solenoid valve.
		Check refrigerant charge. Low refrigerant charge can cause overheating of the Vfd electronic.
		Check for obstructions in the pipe.
	Vfd Heater not properly connected.	Check if Vfd heater is switched off when the Vfd temperature increases.
		Check if the contactor that commands the Vfd heater can switch propertly.
Reset		Notes
Local HMI ☑ Network ☑ Auto ☐		

5.5.4 Low Compressor Vfd Temperature fault

This alarm is generated to indicate that the Vfd temperature is too low to allow the compressor to run safely.

Symptom	Cause	Solution
Circuit status is Off. The circuit is switched off with the normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 VfdLowTemp String in the alarm log: ± CxCmp1 VfdLowTemp String in the alarm snapshot CxCmp1 VfdLowTemp	Cooling solenoid valve is not operating properly. It's always open when compressor runs.	Check electrical connection of the solenoid valve.
		Check operation of the valve to see if it can close properly.
		Check operating cycles of the valve. It has a limited number of cycles.
	Vfd heater is not working.	Check if the Vfd heater is powered.
		Check if the Vfd heater is commanded on when Vfd temperature is low.
Reset		Notes
Local HMI Network Auto	☑ ☒ ☐	

5.5.5 Low Discharge Superheat fault

This alarm indicates that the unit has worked for too long with low discharge super heat.

Symptom	Cause	Solution
Circuit status is Off. The circuit is switched off with the shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffDishSHLo String in the alarm log: ± CxCmp1 OffDishSHLo String in the alarm snapshot CxCmp1 OffDishSHLo	EEXV is not working correctly. It's not opening enough or it's moving in the opposite direction.	Check if pump-down can be finished for pressure limit reached;
		Check expansion valve movements.
		Check connection to the valve driver on the wiring diagram.
		Measure the resistance of each winding, it has to be different from 0 Ohm.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☑	

5.5.6 Oil Pressure Sensor fault

This alarm is generated to indicate that the sensor is not reading properly.

Symptom	Cause	Solution
Circuit status is Off. The circuit is switched off with the normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffOilFeedPSen String in the alarm log: ± CxCmp1 OffOilFeedPSen String in the alarm snapshot CxCmp1 OffOilFeedPSen	Sensor is broken.	Check for sensor integrity. Check correct sensors operation according information about mVolt (mV) range related to pressure values in kPa.
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for correct installation of the sensor on refrigerant circuit pipe. The transducer must be able to sense the pressure through the valve's needle.
		Check for absence of water or humidity on sensor electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.5.7 Suction Temperature Sensor fault

This alarm is generated to indicate that the sensor is not reading properly.

Symptom	Cause	Solution
Circuit status is Off. The circuit is switched off with the normal shutdown procedure. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffSuctTempSen String in the alarm log: ± CxCmp1 OffSuctTempSen String in the alarm snapshot CxCmp1 OffSuctTempSen	Sensor is shorted.	Check for sensor integrity.
		Check correct sensors operation according information about kOhm (kΩ) range related to temperature values.
	Sensor is broken.	Check if sensor is shorted with a resistance measurement.
	Sensor is not good connected (open).	Check for correct installation of the sensor on refrigerant circuit pipe.
		Check for absence of water or humidity on sensor electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according with electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6 Circuit Rapid Stop Alarms

5.6.1 Compressor VFD Fault

This alarm indicates an abnormal condition that forced the inverter to stop.

Symptom	**Cause**	**Solution**
Circuit status is Off. The compressor does not load anymore, circuit is immediately stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffVfdFault String in the alarm log: ± CxCmp1 OffVfdFault String in the alarm snapshot CxCmp1 OffVfdFault	Inverter is operating in an unsafe condition and for this reason the inverter must be stopped.	Check the alarm snapshot to identify the alarm code from the inverter. Contact your service organization to get the problem solved.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.2 Compressor VFD OverTemp

This alarm indicates that the Inverter temperature has exceeded a safety limits and the inverter has to be stopped in order to avoid damages to components. This alarm is related mainly to operation outside the operating envelope of the VFD.

Symptom	**Cause**	**Solution**
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffVfdOverTemp String in the alarm log: ± CxCmp1 OffVfdOverTemp String in the alarm snapshot CxCmp1 OffVfdOverTemp	Insufficient motor cooling	Check refrigerant charge.
		Check if operational envelope of the unit is respected.
		Check operation of the cooling solenoid valve
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.3 Compressor VFD Temperature high

This alarm indicates that the Inverter temperature has exceeded a safety limits and the inverter has to be stopped in order to avoid damages to components.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffVfdTempHi String in the alarm log: ± CxCmp1 OffVfdTempHi String in the alarm snapshot CxCmp1 OffVfdTempHi	Insufficient motor cooling	Check refrigerant charge.
		Check if operational envelope of the unit is respected.
		Check operation of the cooling solenoid valve
	Motor temperature sensor could not operate properly.	Check the readings of the motor temperature sensor and check the Ohmic value. A correct reading should be around hundreds of Ohm at ambient temperature.
		Check the electrical connection of the sensor with the electronic board.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.4 Compressor VFD A3 alarm

This alarm indicates that the Inverter tripped for a critical alarm

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffA3VfdFault String in the alarm log: ± Cx OffA3VfdFault String in the alarm snapshot Cx OffA3VfdFault	A3 Alarm	Contact your Daikin Service reference
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.5 Condensing Pressure sensor fault

This alarm indicates that the condensing pressure transducer is not operating properly.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffCndPressSen String in the alarm log: ± CxCmp1 OffCndPressSen String in the alarm snapshot CxCmp1 OffCndPressSen	Sensor is broken.	Check for sensor integrity. Check correct sensors operation according information about mVolt (mV) range related to pressure values in kPa.
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for correct installation of the sensor on refrigerant circuit pipe. The transducer must be able to sense the pressure through the valve's needle.
		Check for absence of water or humidity on sensor electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.6 EXV Driver Communication Failure

This alarm indicates that the EXV driver module is not properly communicating with the unit controller.

Symptom	Cause	Solution
Circuit is stopped if the discharge temperature reach the high limit value. Bell icon is moving on controller's display. String in the alarm list: Cx OffEXVCtrlrComFail String in the alarm log: ± Cx OffEXVCtrlrComFail String in the alarm snapshot Cx OffEXVCtrlrComFail	Hardware Error	Contact your service organization to get the problem solved.

5.6.7 EXV Driver Failure (TZ-A only)

This alarm indicates that the EXV driver module is not properly communicating with the unit controller.

Symptom	Cause	Solution
Circuit is stopped if the discharge temperature reach the high limit value. Bell icon is moving on controller's display. String in the alarm list: Cx OffEXVDriverFail String in the alarm log: ± Cx OffEXVDriverFail String in the alarm snapshot Cx OffEXVDriverFail	Firmware Error	Contact your service organization to get the problem solved.

5.6.8 Economizer EXV Driver Error

This alarm indicates an abnormal condition of the Economizer EXV Driver.

Symptom	Cause	Solution
Circuit is stopped if the discharge temperature reach the high limit value. Bell icon is moving on controller's display. String in the alarm list: Cx EcoEXVDrvError String in the alarm log: ± Cx OffEcoEXVDrvError String in the alarm snapshot Cx OffEcoEXVDrvError	Hardware Error	Contact your service organization to get the problem solved.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.9 Economizer EXV Motor Not Connected

This alarm indicates an abnormal condition of the Economizer EXV Driver.

Symptom	Cause	Solution
Circuit is stopped if the discharge temperature reach the high limit value. Bell icon is moving on controller's display. String in the alarm list: Cx EcoEXVMotor String in the alarm log: ± Cx EcoEXVMotor String in the alarm snapshot Cx EcoEXVMotor	Valve not connected.	Referring to the wiring diagram check if the valve is correctly connected to the module.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.10 Evaporating Pressure sensor fault

This alarm indicates that the evaporating pressure transducer is not operating properly.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 EvapPressSen String in the alarm log: ± CxCmp1 EvapPressSen String in the alarm snapshot CxCmp1 EvapPressSen	Sensor is broken.	Check for sensor integrity. Check correct sensors operation according information about mVolt (mV) range related to pressure values in kPa.
	Sensor is shorted.	Check if sensor is shorted with a resistance measurement.
	Sensor is not properly connected (open).	Check for correct installation of the sensor on refrigerant circuit pipe. The transducer must be able to sense the pressure through the valve's needle.
		Check for absence of water or humidity on sensor electrical contacts.
		Check for correct plug-in of the electrical connectors.
		Check for correct sensors wiring also according electrical scheme.
Reset		Notes
Local HMI ☑ Network ☑ Auto ☐		

5.6.11 EXV Driver Error (A/C units only)

This alarm indicates an abnormal condition of the EXV Driver.

Symptom	Cause	Solution
Circuit status is Off. Circuit is immediately stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffEXVDrvError String in the alarm log: ± Cx OffEXVDrvError String in the alarm snapshot Cx OffEXVDrvError	Hardware Error	Contact your service organization to get the problem solved.
Reset		Notes
Local HMI ☑ Network ☑ Auto ☐		

5.6.12 EXV Motor Not Connected (TZ B and TZC units only)

This alarm indicates an abnormal condition of the EXV Driver.

Symptom	Cause	Solution
Circuit status is Off. Circuit is immediately stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffEXVMotor String in the alarm log: ± Cx OffEXVMotor String in the alarm snapshot Cx OffEXVMotor	Valve not connected.	Referring to the wiring diagram check if the valve is correctly connected to the module.
Reset		Notes
Local HMI ☑ Network ☑ Auto ☐		

5.6.13 Fail Start Low Pressure

This alarm indicates that at the compressor start the evaporating pressure or condensing pressure is below a minimum fixed limit at compressor start.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffStartFailEvpPrLo String in the alarm log: ± Cx OffStartFailEvpPrLo String in the alarm snapshot Cx OffStartFailEvpPrLo	Ambient temperature is too low (A/C units)	Check the operating envelope for this machine.
	Circuit refrigerant charge is too low	Check refrigerant charge.
		Check for gas leakage with a sniffer.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.14 Fan VFD Over Current

This alarm indicates that the Inverter current has exceeded a safety limits and the inverter has to be stopped in order to avoid damages to components.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffVfdOverCurr String in the alarm log: ± CxCmp1 OffVfdOverCurr String in the alarm snapshot CxCmp1 OffVfdOverCurr	The ambient temperature is too high.	Check the unit selection to see if the unit can operate at full load.
		Check if all fans are operating properly and are able to keep the condensing pressure at the proper level.
		Clean condenser coils to allow a lower condensing pressure.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.15 High Discharge Temperature Alarm

This alarm indicates that the temperature at the discharge port of the compressor exceeded a maximum limit which may cause damages to the mechanical parts of the compressor.

When this alarm occurs compressor's crankcase and discharge pipes may become very hot. Be careful when getting in contact with the compressor and discharge pipes in this condition.

Symptom	Cause	Solution
Circuit status is Off. The compressor does not load anymore or even unload, circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffDischTmpHi String in the alarm log: ± CxCmp1 OffDischTmpHi String in the alarm snapshot CxCmp1 OffDischTmpHi	Liquid Injection solenoid valve is not operating properly.	Check the electrical connection between the controller and the liquid injection solenoid valve.
		Check if the solenoid coil operates properly
		Check if the digital output operates correctly.
	Liquid injection orifice is small.	Check if when the liquid injection solenoid is activated the temperature can be controlled between the limits.
		Check that the liquid injection line is not obstructed by observing the discharge temperature when it is activated.
	Discharge temperature sensor could not operate properly.	Check for proper operation of the discharge temperature
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.16 High Motor Current Alarm

This alarm indicates that the compressor absorbed current is exceeding a predefined limit.

Symptom	Cause	Solution
Circuit status is Off. The compressor does not load anymore or even unload, circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffMtrAmpsHi String in the alarm log: ± CxCmp1 OffMtrAmpsHi String in the alarm snapshot CxCmp1 OffMtrAmpsHi	The ambient temperature is too high (A/C units)	Check the unit selection to see if the unit can operate at full load.
		Check if all fans are operating properly and are able to keep the condensing pressure at the proper level (A/C units).
		Clean condenser coils to allow a lower condensing pressure (A/C units).
	The wrong compressor model has been selected.	Check the compressor model for this unit.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.17 High Motor Temperature Alarm

This alarm indicates that the motor temperature has exceeded the maximum temperature limit for safe operations.

Symptom	Cause	Solution
Circuit status is Off. The compressor does not load anymore or even unload, circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffMotorTempHi String in the alarm log: ± CxCmp1 OffMotorTempHi String in the alarm snapshot CxCmp1 OffMotorTempHi	Insufficient motor cooling.	Check refrigerant charge.
		Check if operational envelope of the unit is respected.
	Motor temperature sensor could not operate properly.	Check the readings of the motor temperature sensor and check the Ohmic value. A correct reading should be around hundreds of Ohm at ambient temperature.
		Check the electrical connection of the sensor with the electronic board.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.18 High Oil Pressure Differential Alarm

This alarm indicates that the oil filter is clogged and needs to be replaced.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffOilPrDiffHi String in the alarm log: ± CxCmp1 OffOilPrDiffHi String in the alarm snapshot CxCmp1 OffOilPrDiffHi	Oil filter is clogged.	Replace oil filter.
	Oil Pressure Transducer is reading incorrectly.	Check Oil Pressure Transducer readings with a gauge.
	Condensing Pressure Transducer is reading incorrectly.	Check Condensing Pressure Transducer readings with a gauge.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.19 High Pressure alarm

This alarm is generated in case the Condensing saturated temperature rise above the Maximum condensing saturated temperature and the control is not able to compensate to this condition. The maximum condenser saturated temperature is 68.5°C but it can decrease when the evaporator saturated temperature become negative.
In case of water cooled chillers operating at high condenser water temperature, if the Condensing saturated temperature exceeds the Maximum condenser saturated temperature, the circuit is only switched off without any notification on the screen as this condition is considered acceptable in this range of operation.

Symptom	Cause	Solution
Circuit status is Off. The compressor does not load anymore or even unload, circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffCndPressHi String in the alarm log: ± CxCmp1 OffCndPressHi String in the alarm snapshot CxCmp1 OffCndPressHi	One or more condenser fans do not operate properly (A/C units).	Check if fans protections have been activated.
		Check that the fans can turn freely.
		Check that there is not any obstacle to the free ejection of the air blown.
	Dirty or partially blocked condenser coil (A/C units).	Remove any obstacle; Clean the condenser coil using soft brush and blower.
	Inlet air temperature of the condenser is too high (A/C units).	The air temperature measured at the inlet of the condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller.
		Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation).
	One or more condenser fan turning in wrong direction (A/C units).	Check for correct phases sequence (L1, L2, L3) in the electrical connection of the fans.
	Excessive charge of refrigerant into the unit.	Check liquid sub-cooling and suction super-heat to control indirectly the correct charge of refrigerant. If necessary recover all the refrigerant to weight the entire charge and to control if the value is in line with kg indication on unit label.
	Condensing pressure transducer could not operate properly.	Check for proper operation of the high pressure sensor.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.20 Low Pressure alarm

This alarm is generated in case the evaporating pressure drops below the Low Pressure Unload and the control is not able to compensate to this condition.

Symptom	Cause		Solution
Circuit status is Off. The compressor does not load anymore or even unload, circuit is stopped immediately. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffEvpPressLo String in the alarm log: ± CxCmp1 OffEvpPressLo String in the alarm snapshot CxCmp1 OffEvpPressLo	Transitory condition like a fan staging (A/C units).		Wait until the condition is recovered by EXV control
	Refrigerant charge is low.		Check sight glass on liquid line to see if there is flash gas.
			Measure sub-cooling to see if the charge is correct.
	Protection limit not set to fit customer application.		Check the evaporator approach and the corresponding water temperature to evaluate the low pressure hold limit.
	High Evaporator Approach.		Clean the evaporator
			Check the quality of the fluid that flows into heat exchanger.
			Check the glycol percentage and type (ethilenic or propilenic)
	Water flow into water heat exchanger is too low.		Increase the water flow.
			Check that evaporator water pump is operating correctly providing the required water flow.
	Evaporating pressure transducer is not working properly.		Check the sensor for proper operation and calibrate the readings with a gauge.
	EEXV is not working correctly. It's not opening enough or it's moving in the opposite direction.		Check if pump-down can be finished for pressure limit reached;
			Check expansion valve movements.
			Check connection to the valve driver on the wiring diagram.
			Measure the resistance of each winding, it has to be different from 0 Ohm.
	Water temperature is low		Increase inlet water temperature. Check the low pressure safeties settings.
Reset	A/C units		Notes
Local HMI Network Auto	☑ ☒ ☐		

5.6.21 Low Pressure Ratio Alarm

This alarm indicates that the ratio between evaporating and condensing pressure is below a limit which depends on compressor speed and guarantees the proper lubrication to compressor.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffPrRatioLo String in the alarm log: ± CxCmp1 OffPrRatioLo String in the alarm snapshot CxCmp1 OffPrRatioLo	Compressor is not able to develop the minimum compression.	Check fan setpoint and settings, it could be too low (A/C units).
		Check compressor absorbed current and discharge superheat. Compressor can be damaged.
		Check the correct operation of suction / delivery pressure sensors.
		Check the internal relief valve didn't opened during previous operation (check the unit history). Note: If the difference between delivery and suction pressure exceed 22bar, the internal relief valve open and need to be replaced.
		Inspect the gate rotors / screw rotor for possible damages.
		Check if the cooling tower or three way valves are operating correctly and properly set.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.22 Maximum Number of Restart Alarm

This alarm indicates that for three consecutive times after the compressor start the evaporating pressure is under a minimum limit for too much time

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffNbrRestarts String in the alarm log: ± Cx OffNbrRestarts String in the alarm snapshot Cx OffNbrRestarts	Ambient temperature is too low	Check the operating envelope for this machine.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.23 Mechanical High Pressure Alarm

This alarm is generated when the condenser pressure rises above the mechanical high pressure limit causing this device to open the power supply to all the auxiliary relays. This causes an immediate shutdown of compressor and all the other actuators in this circuit.

Symptom	Cause	Solution
Circuit status is Off. The compressor does not load anymore or even unload, circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffMechPressHi String in the alarm log: ± CxCmp1 OffMechPressHi String in the alarm snapshot CxCmp1 OffMechPressHi	One or more condenser fans do not operate properly(A/C units).	Check if fans protections have been activated.
		Check that the fans can turn freely.
		Check that there is not any obstacle to the free ejection of the air blown.
	Dirty or partially blocked condenser coil (A/C units).	Remove any obstacle; Clean the condenser coil using soft brush and blower.
	Inlet air temperature of the condenser is too high (A/C units).	The air temperature measured at the inlet of the condenser may not exceed the limit indicated in the operational range (working envelope) of the chiller (A/C units).
		Check the location where the unit is installed and check that there are no any short circuit of the hot-air blown from the fans of the same unit, or even from fans of next chillers (Check IOM for proper installation).
	One or more condenser fan turning in wrong direction.	Check for correct phases sequence (L1, L2, L3) in the electrical connection of the fans.
	Mechanical high pressure switch is damaged or not calibrated.	Check for proper operation of the high pressure switch.
Reset		Notes
Local HMI Network Auto	☑ ☒ ☐	Reset of this alarm requires a manual action on the high pressure switch.

5.6.24 No Pressure At Start Alarm

This alarm is used to indicate a condition where the pressure at the evaporator or at the condenser is lower than 35kPa, so the circuit is potentially empty of refrigerant.

Symptom	Cause	Solution
Circuit status is Off. The compressor does not start Bell icon is moving on controller's display. String in the alarm list: Cx OffNoPressAtStart String in the alarm log: ± Cx OffNoPressAtStart String in the alarm snapshot Cx OffNoPressAtStart	Evaporator or condenser pressure are below 35kPa	Check transducers calibration with an appropriate gauge.
		Check transducers cabling and readout.
		Check refrigerant charge and set it to the proper value.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.25 No Pressure Change At Start Alarm

This alarm indicates that the compressor is not able to start or to create a certain minimum variation of the evaporating or condensing pressures after start.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffNoPressChgStart String in the alarm log: ± Cx OffNoPressChgStart String in the alarm snapshot Cx OffNoPressChgStart	Compressor cannot start	Check if the start signal is properly connected to the inverter.
	Compressor is turning in wrong direction.	Check correct phases sequence to the compressor (L1, L2, L3) according to the electrical scheme.
		Inverter is not properly programmed with the right direction of rotation
	Refrigerant circuit is empty of refrigerant.	Check circuit pressure and presence of refrigerant.
	Not proper operation of evaporating or condensing pressure transducers.	Check proper operation of evaporating or condensing pressure transducers.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☐	

5.6.26 Overvoltage Alarm (TZ-A and TZ-B)

This alarm indicates that chiller supply voltage exceeded the maximum limit which allows proper operations of the components. This is estimated looking at the DC voltage on the inverter which depends of course from the main power.

Resolution of this fault requires a direct intervention on the power supply of this unit.
Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffOverVoltage String in the alarm log: ± Cx OffOverVoltage String in the alarm snapshot Cx OffOverVoltage	Chiller main power supply had an up peak which caused the trip.	Check if main power supply is within the acceptable tolerance for this chiller
	Main power supply setting on the Microtech is not suitable with the power supply in use (A/C units).	Measure the power supply to the chiller and select the proper value on the Microtech HMI.
Reset		Notes
Local HMI Network Auto	☒ ☒ ☑	The alarm clears automatically when the voltage is reduced to an acceptable limit.

5.6.27 Overvoltage Alarm on input voltage (TZ-C)

This alarm indicates that chiller supply voltage exceeded the maximum limit which allows proper operations of the components. This is estimated looking at the DC voltage on the inverter which depends of course from the main power.

Resolution of this fault requires a direct intervention on the power supply of this unit. Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffOverVoltage-AC String in the alarm log: ± Cx OffOverVoltage-AC String in the alarm snapshot Cx OffOverVoltage-AC	Chiller main power supply had an up peak which caused the trip.	Check if main power supply is within the acceptable tolerance for this chiller
	Main power supply setting on the Microtech is not suitable with the power supply in use (A/C units).	Measure the power supply to the chiller and select the proper value on the Microtech HMI.
Reset		Notes
Local HMI Network Auto	☒ ☒ ☑	The alarm clears automatically when the voltage is reduced to an acceptable limit.

5.6.28 Overvoltage Alarm on DC rectified voltage (TZ-C)

This alarm indicates that chiller supply voltage exceeded the maximum limit which allows proper operations of the components. This is estimated looking at the DC voltage on the inverter which depends of course from the main power.

Resolution of this fault requires a direct intervention on the power supply of this unit. Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffOverVoltage-DC String in the alarm log: ± Cx OffOverVoltage-DC String in the alarm snapshot Cx OffOverVoltage-DC	Chiller main power supply had an up peak which caused the trip.	Check if main power supply is within the acceptable tolerance for this chiller
	Main power supply setting on the Microtech is not suitable with the power supply in use (A/C units).	Measure the power supply to the chiller and select the proper value on the Microtech HMI.
Reset		Notes
Local HMI Network Auto	☒ ☒ ☑	The alarm clears automatically when the voltage is reduced to an acceptable limit.

5.6.29 Undervoltage Alarm (TZ-A and TZ-B)

This alarm indicates that chiller supply voltage exceeded the minimum limit which allows proper operations of the components.

Resolution of this fault requires a direct intervention on the power supply of this unit.
Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffUnderVoltage String in the alarm log: ± Cx OffUnderVoltage String in the alarm snapshot Cx OffUnderVoltage	Chiller main power supply had a down peak which caused the trip.	Check if main power supply is within the acceptable tolerance for this chiller
	Main power supply setting on the Microtech is not suitable with the power supply in use (A/C units).	Measure the power supply to the chiller and select the proper value on the Microtech HMI.
Reset		Notes
Local HMI Network Auto	☒ ☒ ☑	The alarm clears automatically when the voltage is increased to an acceptable limit.

5.6.30 Undervoltage Alarm on on input voltage (TZ-C)

This alarm indicates that chiller supply voltage exceeded the minimum limit which allows proper operations of the components.

Resolution of this fault requires a direct intervention on the power supply of this unit.
Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffUnderVoltage-AC String in the alarm log: ± Cx OffUnderVoltage-AC String in the alarm snapshot Cx OffUnderVoltage-AC	Chiller main power supply had a down peak which caused the trip.	Check if main power supply is within the acceptable tolerance for this chiller
	Main power supply setting on the Microtech is not suitable with the power supply in use (A/C units).	Measure the power supply to the chiller and select the proper value on the Microtech HMI.
Reset		Notes
Local HMI Network Auto	☒ ☒ ☑	The alarm clears automatically when the voltage is increased to an acceptable limit.

5.6.31 Undervoltage Alarm on DC rectified voltage (TZ-C)

This alarm indicates that chiller supply voltage exceeded the minimum limit which allows proper operations of the components.

Resolution of this fault requires a direct intervention on the power supply of this unit.
Direct intervention on the power supply can cause electrocution, burns or even death. This action must be performed only by trained persons. In case of doubts contact your maintenance company.

Symptom	Cause	Solution
Circuit status is Off. The circuit is stopped. Bell icon is moving on controller's display. String in the alarm list: Cx OffUnderVoltage-DC String in the alarm log: ± Cx OffUnderVoltage-DC String in the alarm snapshot Cx OffUnderVoltage-DC	Chiller main power supply had a down peak which caused the trip.	Check if main power supply is within the acceptable tolerance for this chiller
	Main power supply setting on the Microtech is not suitable with the power supply in use (A/C units).	Measure the power supply to the chiller and select the proper value on the Microtech HMI.
Reset		Notes
Local HMI Network Auto	☒ ☒ ☑	The alarm clears automatically when the voltage is increased to an acceptable limit.

5.6.32 VFD Communication Failure

This alarm indicates a communication problem with the inverter.

Symptom	Cause	Solution
Circuit status is Off. The compressor does not load anymore, circuit is immediately stopped. Bell icon is moving on controller's display. String in the alarm list: CxCmp1 OffVfdCommFail String in the alarm log: ± CxCmp1 OffVfdCommFail String in the alarm snapshot CxCmp1 OffVfdCommFail	RS485 network is not properly cabled.	Check the continuity of the RS485 network with the unit off. There should be continuity from the main controller to the last inverter as indicated on the wiring diagram.
	Modbus communication is not running properly.	Check inverter addresses and addresses of all the additional devices in the RS485 network (for example the energy meter). All the addresses must be different.
	Modbus interface card can be faulty	Check with your service organization to evaluate this possibility and eventually replace the board.
Reset		Notes
Local HMI Network Auto	☑ ☑ ☑	The alarm clears automatically when the communication is re-established.

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